

# TEC3000 Series Proportional Fan Coil and Zoning Thermostat Controllers with Dehumidification Capability

## Installation Instructions

Part No. 24-10788-0, Rev. A  
Issued November 23, 2015

TEC3320-00-000, TEC3321-00-000, TEC3322-00-000, TEC3323-00-000,  
TEC3620-00-000, TEC3621-00-000, TEC3622-00-000, TEC3623-00-000

Refer to the [QuickLIT website](#) for the most up-to-date version of this document.

## Applications

The TEC3000 Series Proportional Fan Coil and Zoning Thermostat Controllers are stand-alone and field-selectable BACnet® Master-Slave/Token-Passing (MS/TP) or N2 networked devices provide control of:

- local hydronic reheat valves
- pressure-dependent variable air volume (VAV) equipment with or without local reheat
- two- or four-pipe fan coils
- cabinet unit heaters
- other zoning equipment using a proportional 0 to 10 VDC control input

The networked models feature a field-selectable Building Automation System (BAS) BACnet MS/TP or N2 communication capability that enables remote monitoring and programming for efficient space temperature control. All models include a USB port configuration that reduces installation time by allowing simple backup and restore features from a USB drive, which enables rapid cloning of configuration between like units.

Some models have occupancy sensing capability built into the device. These thermostat controllers maximize up to 30% energy savings in high-energy usage commercial buildings, such as schools and hotels, during occupied times by using additional standby setpoints.

All models feature an intuitive UI with backlit display that makes setup and operation quick and easy. Multiple fan configurations are supported for fan coil equipment types:

- single-speed
- multi-speed (two or three discrete speeds)
- variable-speed/EC motors (0 to 10 VDC control)

Some models support dehumidification on two-pipe fan coil units with reheat, and four-pipe fan coil units with or without reheat. When no heating is required, the thermostat controller monitors space humidity and activates dehumidification control as necessary. Heat and/or reheat is used as required to maintain the space temperature. For optimal dehumidification performance, use a fan coil unit that has a multi-speed or variable-speed fan (VSF).

**IMPORTANT:** The TEC3000 Series Thermostat Controller is intended to provide an input to equipment under normal operating conditions. Where failure or malfunction of the thermostat controller could lead to personal injury or property damage to the controlled equipment or other property, additional precautions must be designed into the control system. Incorporate and maintain other devices, such as supervisory or alarm systems or safety or limit controls, intended to warn of or protect against failure or malfunction of the thermostat controller.

**IMPORTANT:** Le TEC3000 Series Thermostat Controller est destiné à transmettre des données entrantes à un équipement dans des conditions normales de fonctionnement. Lorsqu'une défaillance ou un dysfonctionnement du thermostat controller risque de provoquer des blessures ou d'endommager l'équipement contrôlé ou un autre équipement, la conception du système de contrôle doit intégrer des dispositifs de protection supplémentaires. Veiller dans ce cas à intégrer de façon permanente d'autres dispositifs, tels que des systèmes de supervision ou d'alarme, ou des dispositifs de sécurité ou de limitation, ayant une fonction d'avertissement ou de protection en cas de défaillance ou de dysfonctionnement du thermostat controller.

## North American Emissions Compliance

### United States

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### Canada

This Class (B) digital apparatus meets all the requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de la Classe (B) respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

## Installation

### Parts Included

- one TEC3000 Series Thermostat Controller with integral mounting base
- one installation instructions sheet

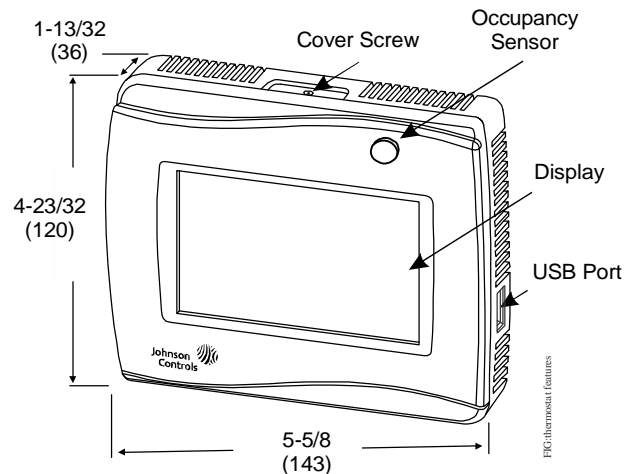
### Location Considerations

Locate the TEC3000 Series Thermostat Controller:

- on a partitioning wall, approximately 5 ft (1.5 m) above the floor in a location of average temperature
- away from direct sunlight, radiant heat, outside walls, outside doors, air discharge grills, stairwells, and from behind doors
- away from steam or water pipes, warm air stacks, unconditioned areas (not heated or cooled), or sources of electrical interference

For integrated passive infrared (PIR) models, be sure that the thermostat controller is located centrally, where occupant movement is frequent.

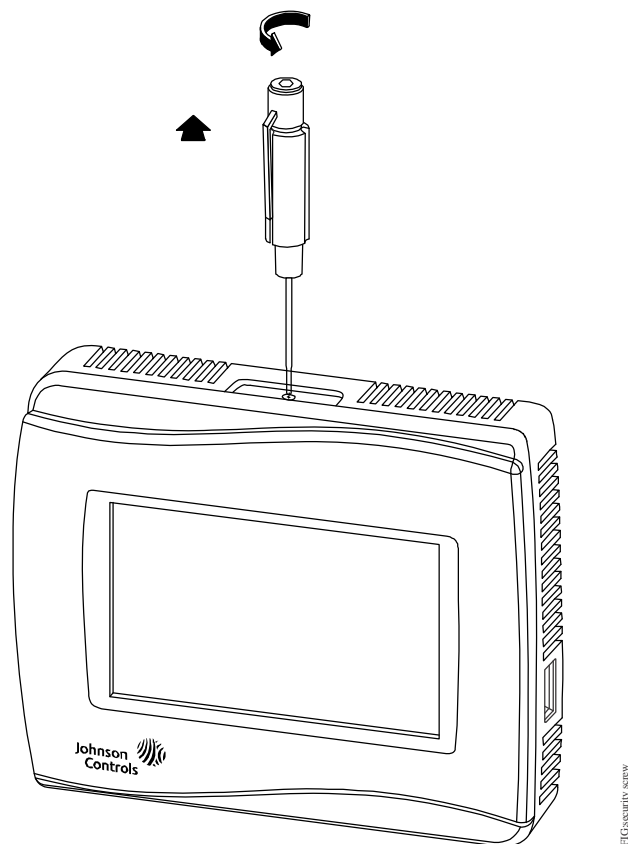
**Note:** Allow for vertical air circulation to the TEC3000 Series Thermostat Controller. Also allow for sufficient clearance to insert a USB drive into the USB port.



**IMPORTANT:** Only connect memory devices to the USB port. Do not use it for charging external devices.

## Installing the Thermostat Controller

1. Use a 1/16 in. (1.5 mm) Allen wrench or Johnson Controls® T-4000-119 Allen-Head Adjustment Tool (order separately) to remove the security screw if it is installed on the top of the thermostat controller cover.



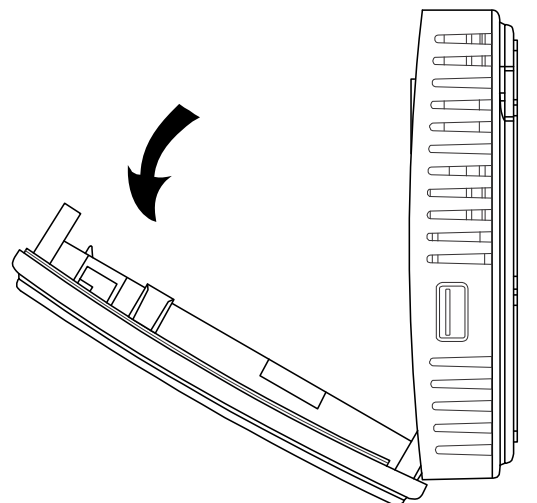
**Figure 2: Removing the Security Screw from the Thermostat Controller Cover (Shown without Occupancy Sensor)**

2. Pull the top edge of the cover and open the thermostat controller as illustrated in Figure 3.

**IMPORTANT:** The cover is not secured on the bottom. Be careful not to drop the cover.

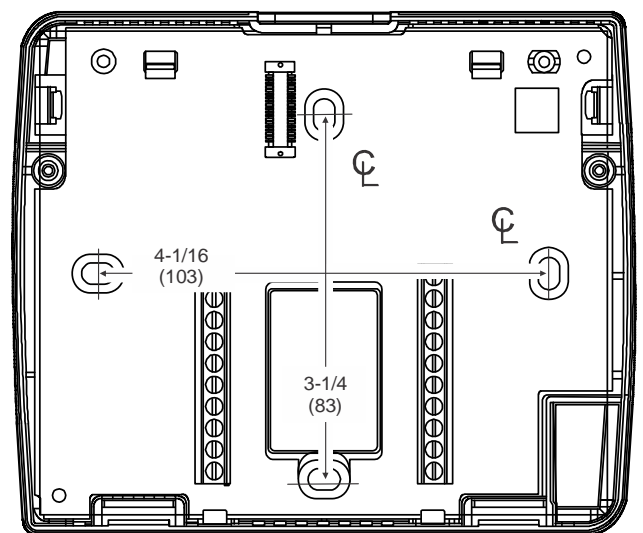
**IMPORTANT:** If you are installing more than one thermostat controller, keep track of which cover attaches to which base.

**IMPORTANT:** Use proper electrostatic discharge (ESD) precautions during installation and servicing to avoid damage to the electronic circuits of the thermostat controller.



**Figure 3: Removing the Thermostat Controller Cover**

3. Align the thermostat controller mounting base on the wall with the security screw on the top, and use the base as a template to mark the two mounting hole locations.



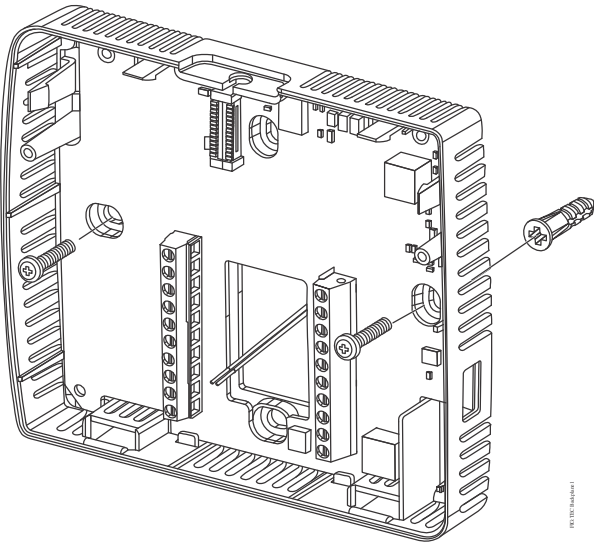
**Figure 4: Mounting Hole Locations, Dimensions, in. (mm)**

**Note:** If you need to install the thermostat controller on an electrical junction box, use 2-1/2 x 4 in. (63 x 101 mm) square boxes with mud ring covers, and avoid smaller 1-1/2 x 4 in. (38 x 101 mm) square or 3 x 2 in. (76 x 51 mm) boxes. This procedure ensures that you have enough space for cabling if needed.

**Note:** For surface-mounted applications, use durable mounting hardware such as molly bolt anchors that cannot be easily pulled out of the mounting surface.

4. Pull approximately 6 in. (152 mm) of wire from the wall and insert the wire through the center hole in the thermostat controller mounting base. See Figure 5.
5. Secure the mounting base to the wall surface using two mounting screws (user supplied) as illustrated in Figure 5.

**Note:** Be careful not to overtighten the mounting screws.



**Figure 5: Securing the Thermostat Controller Mounting Base to the Wall**

## Wiring

When an existing thermostat controller is replaced, remove and label the wires to identify the terminal functions.



### **CAUTION: Risk of Electric Shock.**

Disconnect the power supply before making electrical connections to avoid electric shock.

### **MISE EN GARDE : Risque de décharge électrique.**

Débrancher l'alimentation avant de réaliser tout raccordement électrique afin d'éviter tout risque de décharge électrique.



### **CAUTION: Risk of Property Damage.**

Do not apply power to the system before checking all wiring connections. Short circuited or improperly connected wires may result in permanent damage to the equipment.

### **MISE EN GARDE : Risque de dégâts matériels.**

Ne pas mettre le système sous tension avant d'avoir vérifié tous les raccords de câblage. Des fils formant un court-circuit ou connectés de façon incorrecte risquent d'endommager irrémédiablement l'équipement.

**IMPORTANT:** Make all wiring connections in accordance with local, national, and regional regulations. Do not exceed the electrical ratings of the TEC3000 Series Thermostat Controller.

**IMPORTANT:** Use proper electrostatic discharge (ESD) precautions during installation and servicing to avoid damage to the electronic circuits of the thermostat controller.

To wire the thermostat controller:

1. Strip the ends of each wire 1/4 in. (6 mm) and connect them to the appropriate screw terminals as indicated in Table 2 and Figure 10.

**Note:** For more details on wiring the MS/TP Communications Bus, refer to the *TEC3000 Series Stand-Alone and Field-Selectable BACnet® MS/TP or N2 Networked Thermostat Controllers (LIT-12011956)*.

- Carefully push any excess wire back into the wall.

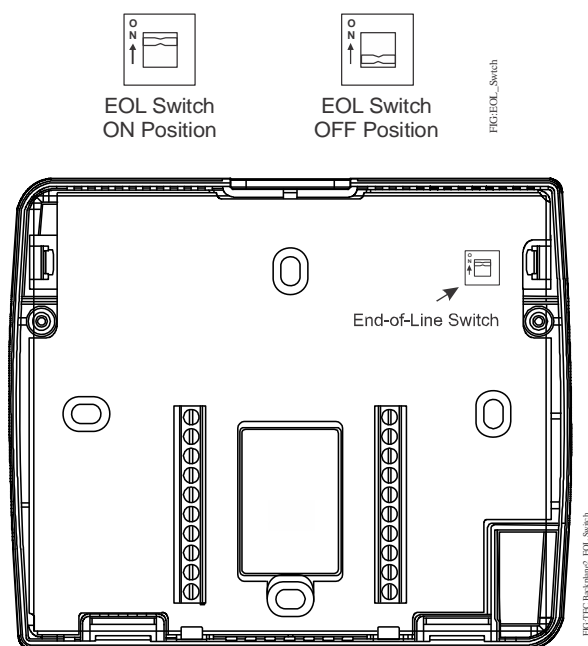
**Note:** Seal the hole in the wall with fireproof material to prevent drafts from affecting the ambient temperature readings.

- Reattach the communication wires to the terminal block.

**Note:** If multiple wires are inserted into the terminals, be sure to properly twist the wires together before inserting them into the terminal connectors.

- Set the bus end-of-line termination switch to the desired location.

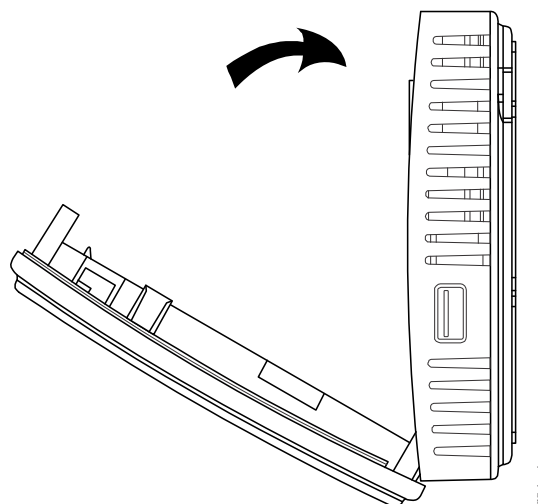
The bus end-of-line (EOL) termination switch allows you to designate the thermostat controller as the end of the Field Controller (FC) Bus and N2 Bus. The default position is OFF. If the thermostat controller is at the end of a daisy chain of devices on the FC Bus and N2 Bus, set the EOL switch to the ON position. See Figure 6.



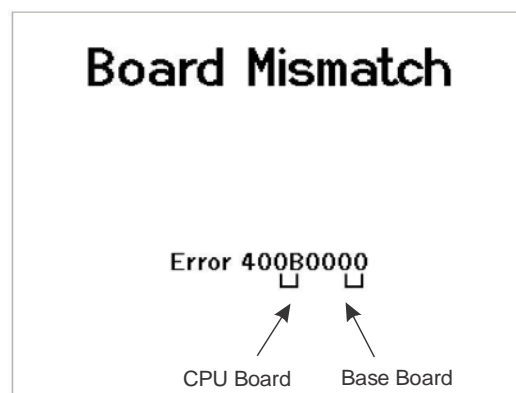
**Figure 6: EOL Switch Positions**

- Reattach the thermostat controller cover to the mounting base (bottom side first).

**IMPORTANT:** Make sure you reattach the cover that corresponds to its correct base. The CPU board number needs to match the Base board number. Otherwise you will encounter an operation error after you reattach a cover and base that do not belong together as shown in Figure 8. See Table 1 on page 6 for TEC3000 model names and code numbers.



**Figure 7: Installing the Thermostat Controller Cover**



**Figure 8: Error Code Indicating Mismatched Boards**

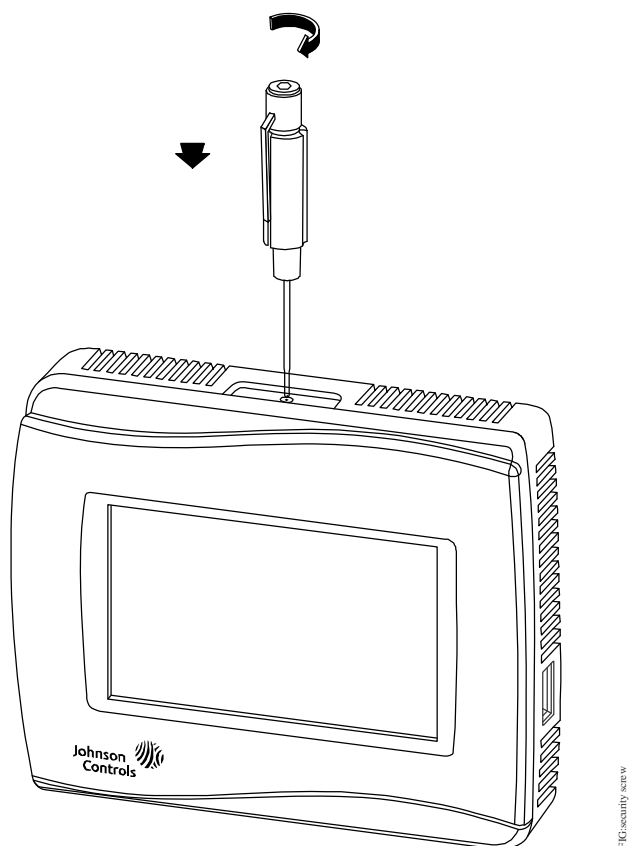
**Table 1: TEC3000 Model Names and Code Numbers**

Name	Code Number	Name	Code Number
TEC3310	00	TEC3610	0A
TEC3311	01	TEC3611	0B
TEC3312	02	TEC3612	0C
TEC3313	03	TEC3613	0D
TEC3320	04	TEC3620	0E
TEC3321	05	TEC3621	0F
TEC3322	06	TEC3622	10
TEC3323	07	TEC3623	11
TEC3330	08	TEC3630	12
TEC3331	09	TEC3631	13

6. Use a 1/16 in. (1.5 mm) Allen wrench or Johnson Controls T-4000-119 Allen-Head Adjustment Tool (order separately) to reinstall the security screw on the top of the thermostat controller cover.

7. Remove the protective plastic cover sheet from the display.

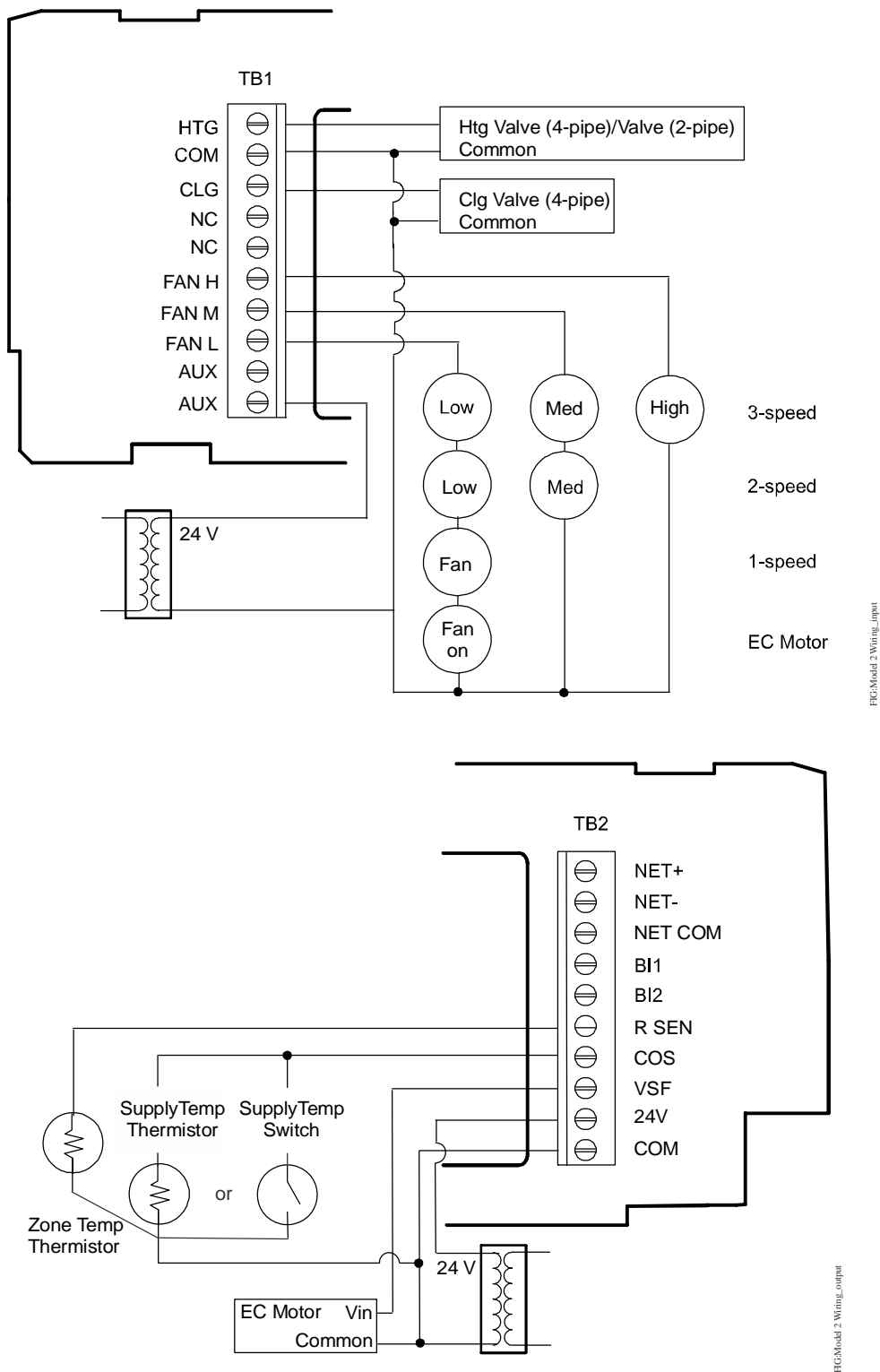
**IMPORTANT:** If the display is dirty, **gently** wipe it clean with isopropyl alcohol or ethyl alcohol. Do not scrub hard as to avoid damaging the surface. Do not use other cleaners such as water, ketone, and aromatic solvents, as they may damage the polarizer.



**Figure 9: Installing the Security Screw from the Thermostat Controller Cover (Shown without Occupancy Sensor)**

**Table 2: Terminal Identification (See Figure 10 for Wiring Diagram)**

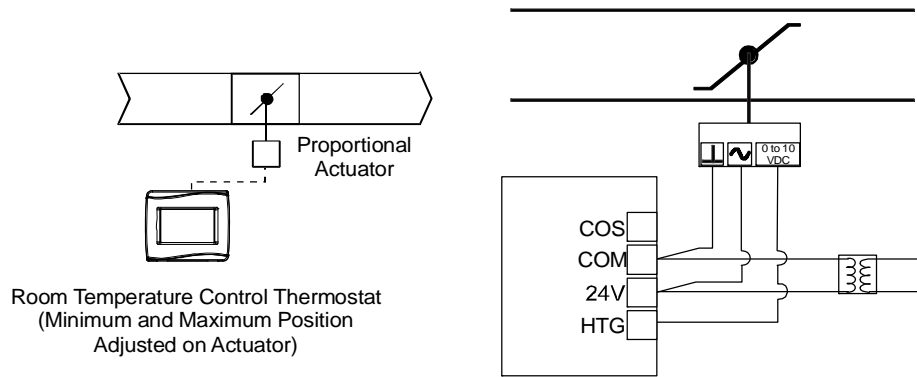
Terminal Label	Function	
	TEC3320, TEC3321, TEC3322, TEC3323, Proportional FC/VAV	TEC3620, TEC3621, TEC3622, TEC3623 Proportional FC/VAV
<b>24 V</b>	24 VAC hot from transformer	
<b>FAN H</b>	Fan high	
<b>FAN M</b>	Fan medium	
<b>FAN L</b>	Fan low and fan on	
<b>AUX</b>	Auxiliary binary output	
<b>AUX</b>	Auxiliary power	
<b>COM</b>	24 VAC common from transformer	
<b>CLG</b>	Cooling command (configurable 0 to 10 V range)	
<b>HTG</b>	Heating command (configurable 0 to 10 V range)	
<b>COM</b>	Common	
<b>VSF</b>	Variable speed fan command (configurable 0 to 10 V range)	
<b>BI2</b>	Configurable binary input 2	
<b>BI1</b>	Configurable binary input 1	
<b>COS</b>	Supply temperature sensor	
<b>R SEN</b>	Zone temperature sensor	
<b>NET+</b>	Not connected	Field bus+/N2+
<b>NET-</b>	Not connected	Field bus-/N2-
<b>NET COM</b>	Not connected	Isolated common for field bus



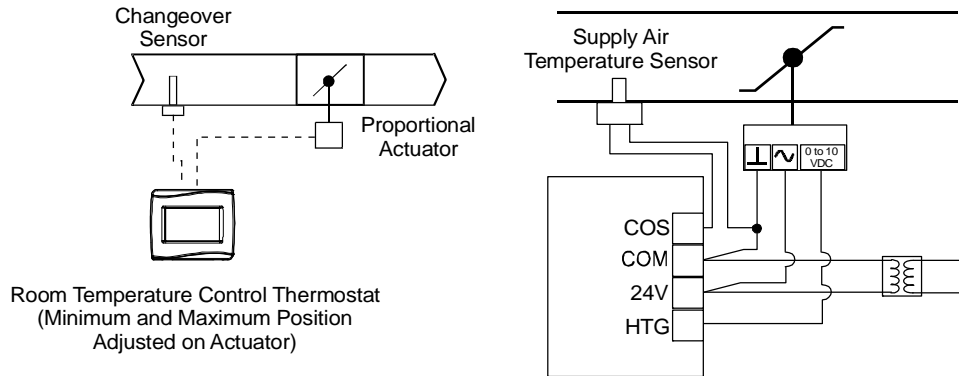
**Figure 10: Proportional Wiring Diagram (See Table 2 for Terminal Identification)**



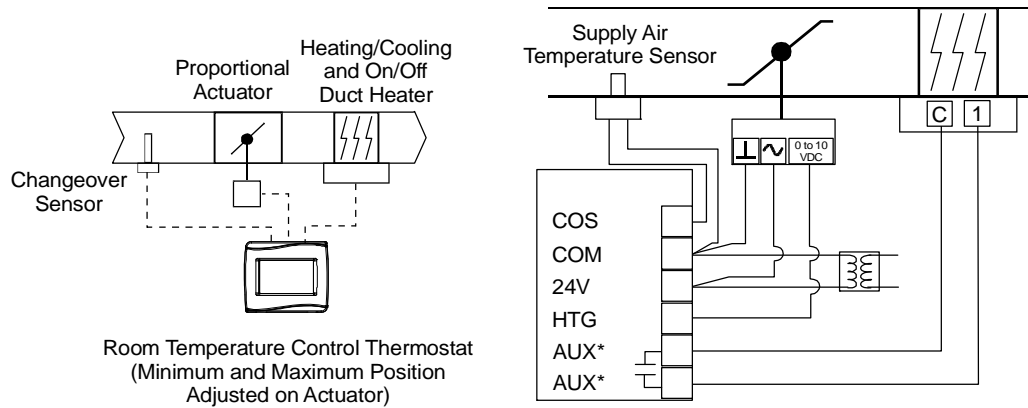
**Note:** VAV and 2-pipe systems should connect their valve to the heating output.



**Figure 11: Proportional 0 to 10 VDC Control  
(Pressure-Dependent VAV)**



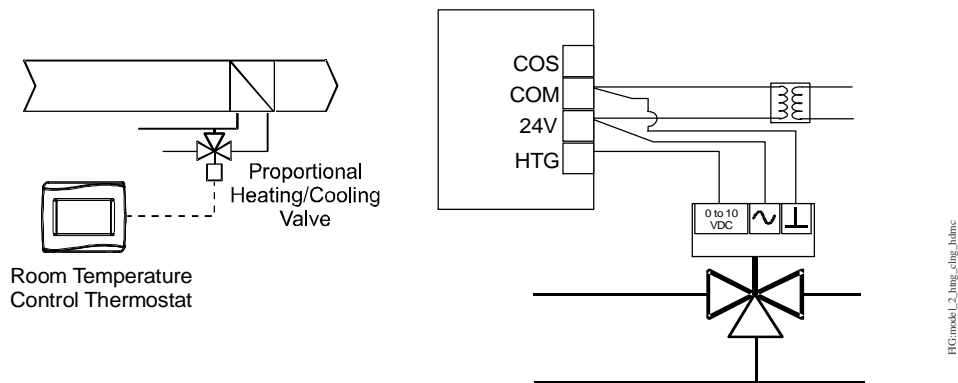
**Figure 12: Proportional 0 to 10 VDC Control  
(Pressure-Dependent VAV with Changeover Sensor/Switch)**



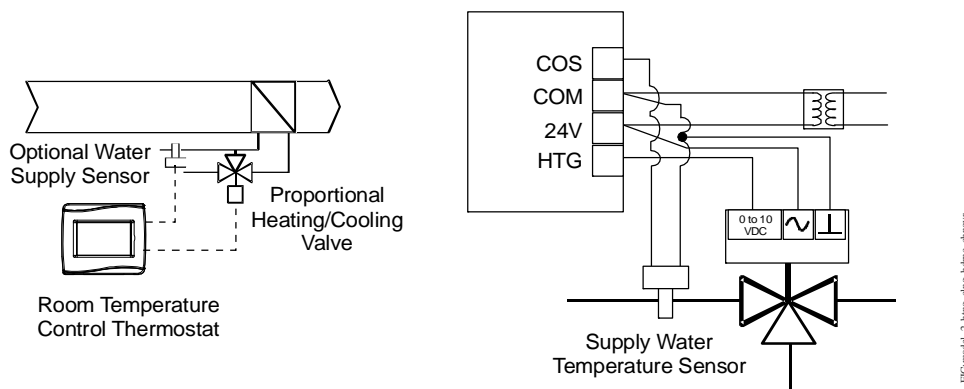
\*The Reheat Installed parameter must be set to True.

**Figure 13: Proportional 0 to 10 VDC Control  
(Pressure-Dependent VAV with Changeover Sensor/Switch and Reheat)**

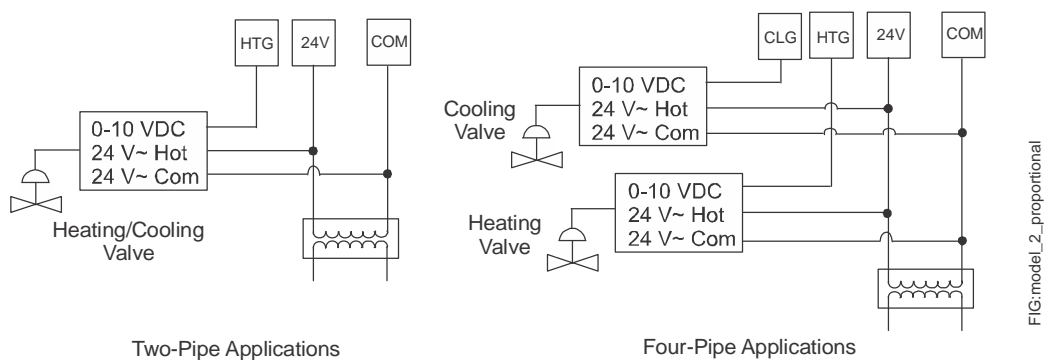
**Note:** VAV and 2-pipe systems should connect their valve to the heating output.



**Figure 14: Floating Control Two-Pipe Heating and Cooling Hydronic Valve Control Fan Coil Application**



**Figure 15: Floating Control Two-Pipe Heating and Cooling Hydronic Valve Control with Changeover Fan Coil Application**

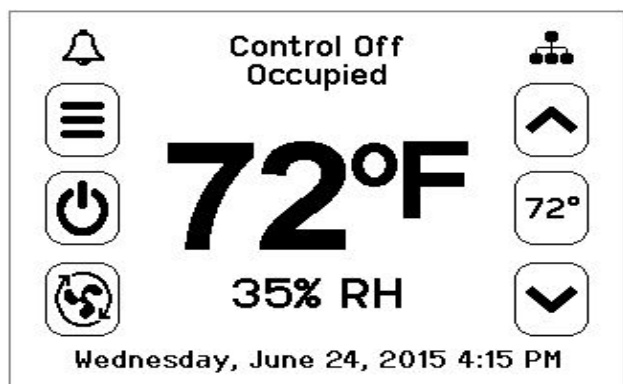


**Figure 16: Proportional 0 to 10 VDC Control  
(Two-Pipe and Four-Pipe Fan Coil Applications)**

## Setup and Adjustments

### Overview

Figure 17 shows the thermostat controller home screen. The home screen can be customized to show or hide various elements from the occupant. See Table 3 for a listing of the touchscreen icons and Table 6 to identify the home screen settings under the Display Settings. When screen customization is used in conjunction with a passcode, the building owner can control which options the occupant can access and adjust.



**Figure 17: Thermostat Controller Home Screen**

The humidity level is displayed on the home screen if there is a humidity sensor in the unit, or if the thermostat controller has a network override written to it.

### Customizing the Home Screen

1. Press the Menu icon.
2. Press **Display Settings**.
3. Enable or disable elements of the home screen as appropriate for the building owner and occupants.
4. Set the passcode on the thermostat controller to prevent the occupants from changing settings that they should not have access to change.








### UI Icons

Table 3 describes the home screen touchable icons. Press and release a UI icon to activate the TEC. Additional touchable icons appear based on the menu, and those icons are also described in Table 3.

**Table 3: Touchscreen Icons (Part 1 of 2)**

Icon	Icon Name	Description
	Menu	Displays the configuration screens where various settings may be adjusted.
	Alarm	Indicates that the thermostat controller has triggered an alarm.
 	Unit Power On Off	Powers the thermostat controller on or off. <b>Note:</b> This icon disables all equipment control, but does not physically power down the unit.
	Network Communication	Indicates that the thermostat controller detected a supervisory controller and both are online.
 	Arrow	Increases or decreases a value depending on the configuration screen.
	Run/Hold	Displays the current setpoint. Hold mode is enabled by pressing the button.
	No Hold/Hold	Displays the current setpoint. Hold mode is not enabled.
	Hold/Hold	Displays the active setpoint. Hold mode is not enabled.
	Right Arrow	Proceeds to the next screen.
  	Fan Override On Auto Quiet	Adjusts the fan override between On, Auto, and Quiet.
<b>Additional Touch Screen Icons</b>		
	Home	Returns the display to the main home screen.

**Table 3: Touchscreen Icons (Part 2 of 2)**

Icon	Icon Name	Description
	Back	Returns to the previous screen.
	Save	Saves the current configuration and parameter settings.
	Delete	Deletes the scheduled event.
	Clear	Clears the password entry on the keypad screen.
	Wrench	Indicates that the value is editable.
	Checkmark	Indicates that an event or schedule is programmed for a specific day of the week.
	Exclamation Point	Indicates that an error has occurred.

### Using the USB Port

The USB port allows you to quickly and easily load firmware upgrades, back up settings, and restore settings to the TEC3000 by using a USB drive.

Configurations are copied except for the Communication mode. See [Choosing the Communication Mode](#) to configure each device.

### Loading the Firmware

1. Ensure the TEC screen is on.
2. Insert the USB drive into the right side of the TEC.  
See Figure 1 for the USB port location.
3. Press the Menu icon.
4. Press **Update**.
5. Press **Load Firmware**.
6. Select the correct firmware version.
7. Press **Confirm** if you have the correct firmware version.

The firmware is loaded from the USB drive.

8. Remove the USB drive from the TEC3000.

### Backing Up the Settings

1. Ensure the TEC screen is on.
2. Insert the USB drive into the right side of the TEC.

See Figure 1 for the USB port location.

3. Press the Menu icon.
4. Press **Update**.
5. Press **Backup**.

A message appears, stating that the file will be saved to a USB drive.



6. Press **Confirm** if you have the correct firmware version.  
The firmware is loaded onto the USB drive.
7. After the firmware is loaded onto the USB drive, remove the USB drive from the TEC3000.


### Restoring the Settings


1. Ensure the TEC screen is on.
2. Insert the USB drive into the right side of the TEC.  
See Figure 1 for the USB port location.


3. Press the Menu icon.
4. Press **Update**.
5. Press **Restore**.
6. Select the correct configuration file that was created from a previous backup operation.  
Files are named based on the TEC3000 model name, date, and time stamp (for example, TEC3311-00\_2015-10-08T1.)
7. Press **Confirm** if you have the correct file name.  
The firmware is loaded onto the USB drive.
8. After the firmware is loaded onto the USB drive, remove the USB drive from the TEC3000.

### Choosing the Communication Mode

1. Ensure the TEC screen is on.
2. Press the Menu icon.
3. Press **Network Setup**.
4. Press **FC Comm Mode**.
5. Select BACnet or N2 by pressing  .  

6. Proceed to Step 7 for performing BACnet communication and Step 15 to perform N2 communication.

7. Press  to return to the previous screen.
8. Press **BACnet Instance ID**.

9. Enter the BACnet instance ID through the keypad.
10. Press **Save**.
11. Press  to return to the previous screen.
12. Press **BACnet Address**.
13. Enter the BACnet address through the keypad.
14. Press **Save**.
15. After selecting N2 in Step 5, press **Save**.

16. Press  to return to the previous screen.
17. Press **N2 Address**.
18. Enter the N2 address through the keypad.
19. Press **Save**.

### **Configuring the Thermostat Controller**

Use the Menu icon on the home screen to access and change the basic operating parameters of the thermostat controller. During normal operation, press the Menu icon once to access the following parameters:

- Faults Status
- Setpoints
- Schedule
- Display Settings
- Control Setup
- Network Setup
- Equipment Setup
- System Status
- Control Status
- Controller Information
- Commissioning
- Update

### **Installer Configuration Menu**

The thermostat controller comes from the factory with default settings for all configuration parameters. The UI menu navigation and default settings are shown in Table 6. Before any outputs turn on, the controller must be configured for the equipment connected to it. You need to start from the home screen to perform any of the following tasks.



#### **Screen Reset**

The current screen returns to the home screen if the current screen is not touched for 3 minutes.

#### **Selecting the Unit Type**

By default, the thermostat controller is configured for 4-pipe fan coil mode. To change to a 2-pipe or Pressure-Dependent VAV mode:

1. Press the Menu icon.
2. Press **Equipment Setup**.
3. Press **General**.
4. Press **Unit Type** and select 2-pipe, 4-pipe, or VAV.



5. Press  to save and  to return to the previous screen.

**Note:** Selecting VAV reboots the controller in order to apply the change.

#### **Configuring the Supply Fan - Fan Coil Only**



On fan coil units (2-pipe or 4-pipe), three different types of supply fans are supported. These are single-speed fan, multi-speed fan (up to three discrete speeds) and VSF using a 0-10V control signal and an optional binary on/off command. Note that fan control is not available when in VAV mode. To select the fan type:

1. Press the Menu icon.
2. Press **Equipment Setup**.
3. Press **Supply Fan**.
4. Press **Supply Fan Type** and select Single Speed, Multi-Speed, or Variable Speed.

5. Press  to save and  to return to the previous screen.

For multi-speed fan control, you can adjust the point when the medium or high speed turns. The fan speed is based on the load on the cooling/heating device, and is a percentage between 0 and 100. By default, the Med Speed On Cmd is 33% and the High Speed On Cmd is 66%. When only two fan speeds are used, you must set the High Speed On Cmd to 100% to disable the third speed, and set the Med Speed On Cmd to 50%. To adjust these values:

1. Press the Menu icon.
2. Press **Equipment Setup**.
3. Press **Supply Fan**.
4. Press **Medium Speed On Cmd** and adjust accordingly.
5. Press **High Speed On Cmd** and adjust accordingly.



6. Press  to save and  to return to the previous screen.

For VSF control, the output is configurable for any range between 0 V and 10 V. The parameters are Start Voltage, Full Speed Voltage, and Minimum Command. Start Voltage is the voltage output at which the fan begins running, and Full Speed Voltage is the voltage output at which the fan reaches full speed. Minimum Command is the percentage of the range between the Start Voltage and the Full Speed Voltage. The fan does not go below the minimum command when the fan is turned on. By default, the Start Voltage is 2 V, the Full Speed Voltage is 10 V, and the Minimum Command is 20%.

When the variable speed fan is off, the FAN binary output is off and the voltage at the VSF output is 0 V. When the fan turns on, the FAN binary output turns on and the voltage at the VSF output begins controlling the fan. When the VSF is configured for reverse acting mode (Start Voltage is above Full Speed Voltage), the VSF output goes to the lesser of 10 V and 1 V above the Start Voltage when the fan is turned off.

To configure the variable speed parameters:



1. Press the Menu icon.
2. Press **Equipment Setup**.
3. Press **Supply Fan**.
4. Press **Start Voltage** and adjust accordingly.
5. Press **Full Speed Voltage** and adjust accordingly.
6. Press **Minimum Command** and adjust accordingly.

7. Press  to save and  to return to the previous screen.

### **Setting the Control Mode**

The Control Mode informs the controller to either run in Cooling only mode, Heating only mode, or Automatic mode based on the temperature in the zone relative to the heating and cooling setpoints. Control Mode does not override equipment lockouts or changeover. To set the Control Mode:

1. Press the Menu icon.
2. Press **Control Setup**.
3. Press **General**.
4. Press **Control Mode** and select Cooling, Heating or Auto as desired.

5. Press  to save and  to return to the previous screen.

### **Setting the Fan Mode - Fan Coil Only**

The Fan Mode informs the controller how to handle the fan. There are two options for fan configuration: a Fan Mode available to the installer through the menu system, and a fan override optionally available to the end user. See [\*Customizing the Home Screen\*](#) for information on enabling /disabling end-user controls. The Fan Mode available to the installer provides the following options:

- On – Fan is continuously on.
- Auto – Fan cycles on demand with the controller entering cooling, heating, or dehumidification modes.
- Smart – Fan cycles on demand with the controller entering cooling or heating modes during unoccupied periods, but is continuously running during occupied and standby periods.



The Fan Override icon on the home screen provides the following options:

- On – Overrides the fan to be continuously on.
- Auto – follows the behavior set as Fan Mode.
- Quiet – follows the behavior set as Fan Mode, but prevents the fan from ever going above minimum speed. The Quiet option has no effect on equipment with single-speed fans.

To set the Fan Mode:

1. Press the Menu icon.

2. Press **Control Setup**.
3. Press **General**.
4. Press **Fan Mode** and select On, Auto or Smart.

5. Press  to save and  to return to the previous screen.



### **Changeover**

Pressure-Dependent VAV systems and 2-pipe fan coils require changeover detection in order to switch seasonal operation between heating and cooling modes. The TEC supports the following methods for changeover: automatic changeover using an analog sensor (thermistor), automatic changeover using a binary switch, or remote changeover from a BAS.

For automatic changeover, a supply temperature sensor or switch must be connected to the COS input of the TEC. Changeover Mode must be set to Auto, and Supply Temp Type must be set for Analog Sensor, Cooling N.C. (cooling when switch is closed), or Heating N.C. (heating when switch is closed). When an analog sensor is used, the changeover setpoint can be adjusted. The changeover logic applies a 10-degree Fahrenheit differential to the setpoint. The system switches to cooling mode when the temperature drops below the changeover setpoint, and remains in cooling mode until the measured temperature has risen 10 degrees above the changeover setpoint.

To configure automatic changeover:



1. Press the Menu icon.
2. Press **Equipment Setup**.
3. Press **Changeover**.
4. Press **Changeover Mode** and select Auto.
5. Press **Supply Temp Type to Analog Sensor, Cooling N.C., or Heating N.C.**
6. If using an Analog Supply Temp Sensor, press **Supply Temp Type** and adjust accordingly.

7. Press  to save and  to return to the previous screen.

Additionally, the thermostat controller supports manual changeover. To configure manual changeover:

1. Press the Menu icon.
2. Press **Equipment Setup**.
3. Press **Changeover**.

4. Press **Changeover Mode** and select Heating or Cooling.

5. Press  to save and  to return to the previous screen.

You need to ensure that the Supply Temp type is set to Analog Sensor. The Changeover Mode is also exposed to the BAS through the CGOVR-MODE and can be commanded from the BAS.

On 2-pipe/VAV systems without an automatic changeover, or on 4-pipe systems, you can use COS as a monitor only point for reading an analog sensor. By setting the controller in 4-pipe mode, or selecting Heating or Cooling for Changeover Mode, the controller defaults to monitor-only mode for the COS and expose the value to the network as the supply temperature.

### **Dehumidification Control - Fan Coil Only**

The TEC3000 controller support dehumidification control on fan coil devices under three configurations:



- 4-pipe fan coil
- 4-pipe fan coil with reheat
- 2-pipe fan coil (with changeover in cooling mode) with reheat

For optimal dehumidification performance, a 4-pipe unit with floating/incremental or 0 to 10 V control and a multi-speed or variable-speed fan is recommended.

Dehumidification operates when the zone humidity increases above the zone humidity setpoint and the controller is in the Idle or Cooling state. Dehumidification does not operate during heating, and stops if the zone temperature drops below the heating setpoint. When dehumidification is active, the cooling device controls to the humidity setpoint, and the heating device reheats the zone in order to keep the temperature at the cooling setpoint. While in the dehumidification mode, a multi-speed or variable-speed fan runs at the lowest possible speed to maximize condensation and moisture removal across the cooling coil.

To enable dehumidification control:



1. Press the Menu icon.
2. Press **Control Setup**.
3. Press **General**.
4. Press **Dehum Enable** and select Yes.

5. Press  to save and  to return to the previous screen.

This point is also exposed to the BAS through the point DEHUM-EN.

To adjust the dehumidification setpoint:

1. Press the Menu icon.
2. Press **Setpoints**.
3. Press **Dehumidification** and adjust accordingly.



4. Press  to save and  to return to the previous screen.

This point is also exposed to the BAS through the point DEHUM-SP.

### **Temperature Setpoints**

The thermostat controller provides a flexible setpoint configuration to give power to the building owner while being easy to use by the occupant. There are six temperature setpoints on the TEC, in addition to a simple up/down offset adjustment on the home screen for the occupant. The six temperature setpoints are Cooling and Heating setpoints for Occupied, Unoccupied and Standby modes. To set these setpoints:

1. Press the Menu icon.
2. Press **Setpoints**.
3. Select the setpoint to adjust and change as desired.

4. Press  to save and  to return to the previous screen.

**Note:** The TEC enforces a 2-degree deadband between heating and cooling setpoints. If a setpoint is set in a way that violates this standard (for example, cooling setpoint is set to 70 with a heating setpoint already set to 70), the opposing setpoint is modified to comply with this deadband (in the previous example, the heating setpoint would automatically change to 68).

The occupant has access to an up/down adjustment from the home screen. This adjustment applies a fixed offset (+/-) to the currently active setpoint, and this offset holds until the occupancy state of the controller changes. If the user taps the setpoint on the home screen, the icon inverts and displays white text on a black icon. The offset is held throughout all occupancy periods. For example, if the cooler is cooling in Occupied mode to an occupied cooling setpoint of 72, and you raise the setpoint 2 degrees to 74 from the home screen and then select hold, the +2 degree offset persists through an occupancy change. If the occupancy then changes to unoccupied, with a setpoint of 80 degrees, the effective setpoint is 82 degrees. This allows the occupant to have a small amount of control over raising or lowering the temperature, but the building owner can still set back setpoints during standby and unoccupied periods. When the setpoint is in Hold mode, pressing the icon again releases the hold and immediately sets the setpoint offset back to 0.

### **Configuring Occupancy**

The TEC3000 controller supports a wide variety of occupancy sources in order to adapt to nearly any application.

- Local stand-alone weekly scheduler
- Remote schedule from BAS
- Occupancy sensor (internal or remote)
- Occupancy binary input (configurable)
- Manual occupancy override
- Temporary occupancy (by interacting with screen while unoccupied)
- Temporary occupancy binary input

Occupancy is determined using a top-down decision matrix as shown in Table 4.



**Table 4: Occupancy Determination**



Effective Occupancy		Criteria				
Occupancy Source	Occupancy Status	Manual Occupancy Mode	Occupancy BI	Temporary Occupancy	Occupancy Schedule (Local or BAS)	Motion Sensor
Occ Override	Occupied-Override	Occupied	–	–	–	–
	Unoccupied-Override	Unoccupied				
Occupancy BI	Occupied	No Override	Closed <sup>1</sup>			
	Unoccupied		Open <sup>1</sup>			
Temp Occ	Temp Occupancy		Not Configured <sup>1</sup>	True <sup>2</sup>	NOT Occupied	
Temp Occ BI	Temp Occupancy			True <sup>3</sup>	NOT Occupied	
Occupancy Sensor	Occupied			False	Occupied	True
	Standby					False
Occupancy Schedule	Occupied				Unoccupied	–
	Unoccupied					
	Standby				Standby	–
Occupancy Sensor	Occupied				Not Set <sup>4</sup>	True
	Unoccupied					False
Occupancy Schedule	Occupied					Disabled

1. Not Configured means that neither BI1 Config nor BI2 Config is set to Occupancy BI. Open and Closed refer to the current state of the BI when configured as Occupancy BI.
2. True is triggered by interacting with the screen during scheduled unoccupied period. A value of True can only occur when schedule is not Occupied.
3. When triggered by a BI configured for Temp Occ., the input is ignored when the schedule is Occupied, the Manual Occupancy Mode is NOT No Override, or an Occupancy BI is configured.
4. Not Set occurs when no events are scheduled through the local scheduler, or the schedule source is set to BAS and the BAS is writing Not Set as the schedule.

### Selecting Schedule Source

The occupancy schedule comes from either the weekly scheduler built into the TEC or as an input from the BAS. The Schedule Source must be selected to tell the controller where to read the occupancy source from. To select the schedule source:

1. Press the Menu icon.
2. Press **Schedule**.
3. Press **Schedule Options**.
4. Press **Schedule Source** and select Local or BAS.

5. Press  to save and  to return to the previous screen.

This option is also exposed to the BAS through the point OCC-CONFIG. If BAS is configured as the occupancy source, map the point NET-OCC in and write to that point in order to control the schedule remotely. If the supervisor goes offline (as identified by the network icon going away on the home screen of the TEC), the control logic automatically falls back to the local schedule as the occupancy source. If that schedule is not set, the default occupancy is continuously occupied.

## Setting the local schedule

A weekly occupancy schedule with up to four occupancy events per day can be set locally on the TEC and operate independently of a supervisor. To set the schedule:

1. See [Selecting Schedule Source](#) to ensure the schedule source is set to Local.
2. Press the Menu icon.
3. Press **Schedule**.
4. Press **Set Schedule**.
5. Select the days to which the schedule should apply. Note that if events are already set for the selected days, they show in the corresponding event box. If any events conflict between selected days, an asterisk displays in the event box.

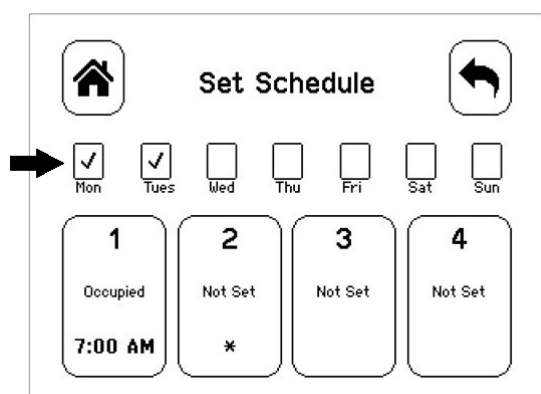


Figure 18: Selecting the Days

**IMPORTANT:** Internally, the TEC 3000 uses a BACnet-compliant schedule where daily schedules are independent of the previous and next days. The default occupancy of the TEC3000 from the factory is set to Occupied. As a result, a daily event at 12:00AM must be scheduled if the controller should not transition to occupied Mode at midnight.

6. Select the event to be set.

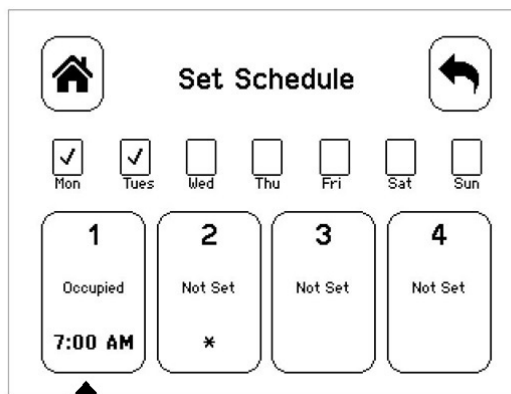


Figure 19: Selecting the Event

7. Set the Occupancy to Not Set, Occupied, Unoccupied, or Standby and press the Save icon.

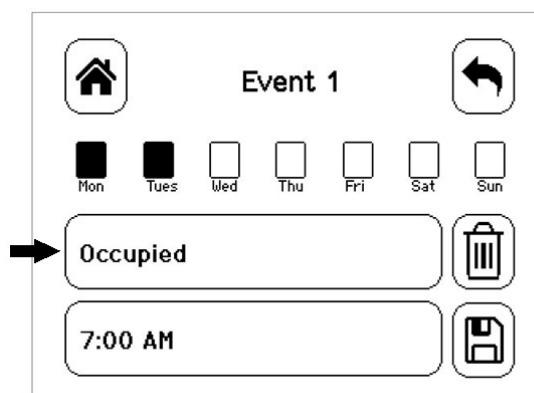


Figure 20: Setting the Room Occupancy

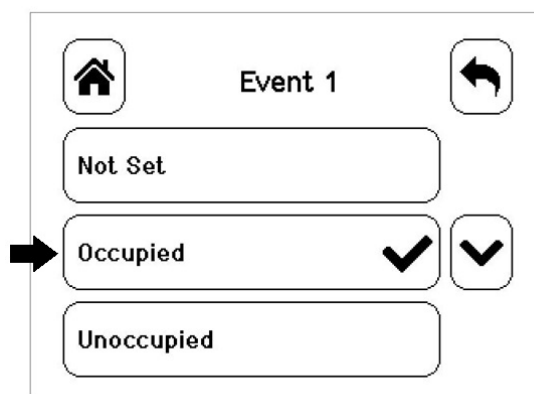


Figure 21: Setting the Occupancy Mode

8. Set the time to the time at which the event should

occur and press the Save icon.

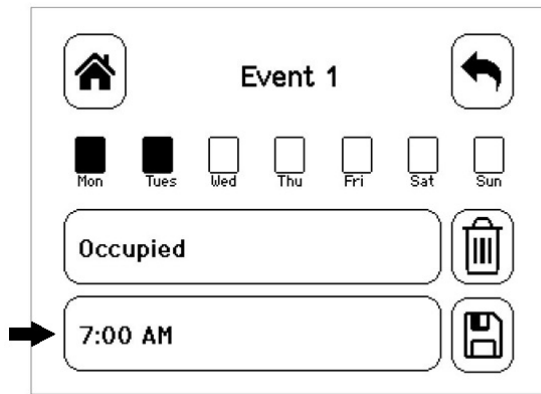


Figure 22: Setting the Event Time

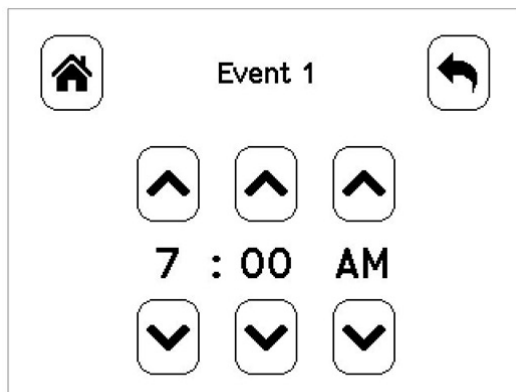


Figure 23: Viewing the Set Time

9. Press **Save** to save the event and press the return icon to return to the main scheduler screen.

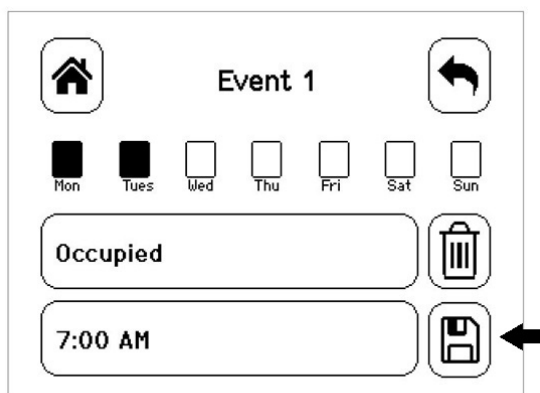






Figure 24: Returning to the Main Menu

10. Press  to save and  to return to the previous screen.

### Overriding the Occupancy Mode

The TEC supports a manual override of all other schedule sources (for example, Schedule, Occupancy BI, and temporary occupancy). To set the override:

1. Press the Menu icon.
2. Press **Schedule**
3. Press **Schedule Options**.
4. Press **Manual Occupancy Mode** and select Occupied, Unoccupied, or No Override.



5. Press  to save and  to return to the previous screen.

This option is also exposed to the BAS through the point OCCOVRD-MODE.

### Enabling Optimal Start

The TEC supports an advanced optimal start algorithm. The algorithm works in conjunction with a local schedule to pre-heat or pre-cool the zone before scheduled occupancy periods begin, in order to bring the zone to the desired occupied setpoint when the scheduled occupancy period begins. Occupant comfort is ensured while automatically minimizing energy usage. This algorithm creates a model of the zone being controlled and automatically determines when to start the equipment before the scheduled transition to Occupied. The start time automatically adjusts daily in order to minimize the time between reaching setpoint and entering Occupied state. To enable this feature:



1. Press the Menu icon.
2. Press **Schedule**.
3. Press **Schedule Options**.
4. Press **Optimal Start Enable** and select Yes.

5. Press  to save and  to return to the previous screen.

### **Enabling the Motion Sensor (TEC3x21-00-000, TEC3x23-00-000 Models)**

By default, on models with integral motion sensing capability, the motion sensor is enabled with a default timeout of 15 minutes from the last detection of motion in the zone. On models without an integrated sensor, the default timeout is still 15 minutes, but it only is applied when one of the two configurable binary inputs is set to be a motion sensor (see section [Configurable Binary Inputs](#) for information on configuring the binary inputs). To disable motion sensing capabilities, set the Motion Sensor Timeout to 0 minutes. See Table 4 to view the available setpoints. See Table 6 for the setpoint values. To adjust the motion sensor timeout:

1. Press the Menu icon.
2. Press **Schedule**.
3. Press **Schedule Options**.
4. Press **Motion Sensor Timeout** and adjust accordingly.



5. Press  to save and  to return to the previous screen.

### **PID/PRAC+ Automatic Control Tuning**

The TEC3000 features advanced proportional-integral-derivative (PID) control algorithms to maximize control performance while minimizing excessive cycling and wear on the equipment. PID is used in conjunction with a Multi-Stage Controller (MSC) for all occupied and standby control.



Additionally, the PID features Johnson Controls proprietary PRAC+ (Pattern Recognition Adaptive Control) automatic tuning, which continuously tunes the controller parameters to automatically optimize the control performance to match the equipment and zone. By default, PRAC+ is enabled and immediately begins to tune. To reset tuning at any time to the factory defaults:

1. Press the Menu icon.
2. Press **Control Setup**.
3. Press **General**.
4. Press **Reset PID Tuning** and select Yes.

5. Press  to save and  to return to the previous screen.

PRAC+ automatic tuning can also be disabled. When disabled, the controller parameters remain at their last values until automatic tuning is re-enabled. To disable automatic tuning:

1. Press the Menu icon.
2. Press **Control Setup**.
3. Press **General**.
4. Press **Auto PID Tuning Enable** and select No.

5. Press  to save and  to return to the previous screen.

### **Configurable Binary Inputs**

The thermostat controller supports up to two configurable binary inputs (BIs) that can be used to add additional features to the system. Both BIs can be configured to support the following options:

- Occupancy – Direct override of Occupied and Unoccupied
- Temp Occ – Trigger to place controller into Temporary Occupancy mode
- Motion NO – External motion sensor with an open contact output when no motion is detected
- Motion NC – External motion sensor with a closed contact output when no motion is detected
- Dirty Filter – Input from the equipment to display a dirty filter fault on the thermostat
- Service – Input from the equipment to display a service warning on the thermostat
- Fan Lock – Air Proof switch input to shut down control if no airflow is detected within 10 seconds of turning the fan on
- Open Door – Works in conjunction with the Motion NO/Motion NC sensor to control occupancy
- Open Window – Sensor to shut down control if a window is opened. The controller disables control 60 seconds after detecting an opened window.

Setting both BIs to the same function is supported for all except Occupancy, Fan Lock, Open Door, and Open Window. If both BIs are set the same for those four, BI2 is ignored and only BI1 is used.

The Open Door option is designed to work in conjunction with a motion sensor, either built into the TEC or connected to another BI configured for Motion NO/NC mode. When the door is open, motion detected by the sensor is ignored. Note that opening the door does not stop an Occupied period that was started by the motion sensor prior to opening the door.

The polarity of the inputs are provided in Table 5.

**Table 5: Input Polarities**

BI Configuration	Contact Open	Contact Closed
Occupancy	Occupied	Unoccupied
Temp Occ	No Trigger Active	Temporary Occupancy Trigger <sup>1</sup>
Motion NO	No Motion Detected, Standby	Motion Detected, Occupied <sup>1</sup>
Motion NC	Motion Detected, Occupied <sup>1</sup>	No Motion Detected, Standby
Dirty Filter	Dirty Filter Alarm Inactive	Dirty Filter Alarm <sup>1</sup>
Service	Service Alarm Inactive	Service Alarm <sup>1</sup>
Fan Lock	No Airflow	Airflow
Open Door	Door Open, Unoccupied	Door Closed, Occupied
Open Window	Window Open, Control Shut Down	Window Closed, Control Running

1. Configurations that support both BI's to be configured for the same feature of the action that occurs when either of the BI's enter that state.



### Aux Control

The TEC has an auxiliary output that can be configured to operate in a few different ways. The Aux Mode supports seven different options:

- Not Used – Output is always off
- Occupied NO – Output is normally open, but closes when occupied
- Occupied NC – Output is normally closed, but closes when occupied
- Occupied Fan NO – Output is normally open, but is closed when occupied with the fan running
- Occupied Fan NC – Output is normally closed, but is open when occupied with the fan running
- On – Output is turned on (relay closed), used by a BAS to directly control the AUX output
- Off – Output is turned off (relay open), used by a BAS to directly control the AUX output

To set the Aux Mode:

1. Press the Menu icon.
2. Press **Control Setup**.
3. Press **General**.
4. Press **Aux Mode** and set accordingly.

5. Press  to save and  to return to the previous screen.

This option is also exposed to the BAS through the point AUX-MODE.

When the Reheat installed parameter is set to True, the Aux output is used for Reheat Output. The setting for the Aux Mode is ignored when reheat is enabled.

### Commissioning Mode

The thermostat controller has a built-in commissioning mode, designed to allow you to quickly test equipment wiring and functionality. Commissioning mode temporarily disables the control logic, allowing you to manually command any individual output. Commissioning is designed to be the last step of the installation process after configuring the controller for the equipment being controlled, and the available options in commissioning mode are dependent on the controller configuration. To enter commissioning mode:

1. Press the Menu icon.
2. Select **Commissioning**.
3. Confirm that the selection was intentional. (The control is overridden upon selecting Confirm).

Individual outputs can be commanded through this interface. For binary outputs, the options are Off or On, and for analog outputs, they can be commanded from 0 to 100%. Whenever a control output is turned on, the fan is engaged for safety purposes. To command an output from the Commissioning menu:

1. Select the output to command. Adjust the value to the desired output and press **Save**. The output immediately changes to that value.
2. Restore the value to the original setting and press **Save** once again to complete testing that output.

Pressing the back icon from the main commissioning menu or allowing the menu system to time out and return to the home screen ends commissioning and puts the control logic back in control of the outputs.

## Menus and Submenus

In the following table the \* indicates that the menus depend on your configuration.

**Table 6: Menus and Submenus (Part 1 of 7)**

Level 1	Level 2 (LCD Screen Name)	Level 3 (Default Values)	Available Values
<b>Setpoints</b>	Occ Cooling Setpoint	72°F (22°C)	55 to 85°F (13 to 30°C)
	Occ Heating Setpoint	68°F (20°C)	55 to 85°F (13 to 30°C)
	Unocc Cooling Setpoint	80°F (27°C)	55 to 85°F (13 to 30°C)
	Unocc Heating Setpoint	60°F (15°C)	55 to 85°F (13 to 30°C)
	Stby Cooling Setpoint	74°F (23°C)	55 to 85°F (13 to 30°C)
	Stby Heating Setpoint	66°F (19°C)	55 to 85°F (13 to 30°C)
	Humidity Setpoint*	50% RH	0 to 100% RH *Dehumidification Enable = True
<b>Schedule</b>	<b><i>Schedule Options</i></b>		
	Optimal Start Enable	No	Yes or No
	Temp Occ Duration	120 minutes	0 to 300 minutes
	Motion Sensor Timeout	15 minutes	15 to 240 minutes
	Manual Occupancy Mode*	No Override	No Override, Occupied, Unoccupied
	Schedule Source	Local	Local or BAS

## Sensor Priority

The TEC3000 supports various sources of sensor data for use in control or display including internal sensors, remote sensors (connected via an analog input), or network overrides. The TEC uses the highest priority connected input (internal sensors followed by remote sensors and then network overrides) for control and display. Not all sources are available for all sensors.

Network overrides operate on a timeout basis. When a network point is written to by a supervisor, the point activates an override for 15 minutes. If a new update is written within 15 minutes, the timer is restarted for another 15 minutes.

**Table 6: Menus and Submenus (Part 2 of 7)**

<b>Level 1</b>	<b>Level 2 (LCD Screen Name)</b>	<b>Level 3 (Default Values)</b>	<b>Available Values</b>
<b>Display Settings</b>	Passcode Enable	No	Yes or No
	Passcode*	NA	0000 to 9999 *Passcode Enable = Yes
	Brightness Setting	8	0 to 10 (most dim to brightest)
	Enable Backlight Timeout	Yes	Yes or No
	Units	IP	IP or SI
	Time	N/A	
	Time Zone	Central	Many options
	Set Time Format	24 hour	24 hour or 12 hour
	Date	N/A	
	Set Date Format	YYYY-MM-DD	YYYY-MM-DD, or Day, Month DD, YYYY, or MM-DD-YYYY
	Show Fan Icon	Yes	Yes or No
	Show Temp	Yes	Yes or No
	Show Humidity	Yes	Yes or No
	Show Off Icon	Yes	Yes or No
	Show Hold Icon	Yes	Yes or No
	Show Setpoint	Yes	Yes or No
	Show Alarms	Yes	Yes or No
	Show Occ Status	Yes	Yes or No
	Show Unit Status	Yes	Yes or No
	Show Date/Time	Yes	Yes or No

**Table 6: Menus and Submenus (Part 3 of 7)**

Level 1	Level 2 (LCD Screen Name)	Level 3 (Default Values)	Available Values
<b>Control Setup</b>	<b>General</b>		
	Control Mode	Auto	Auto, Cooling, or Heating
	Unit Enable	Enable	Enable or Shutdown
	Fan Mode*	Smart	Not Used, On, Auto, Smart * Fan Coil units only
	Max Setpoint Offset	3 degrees	0 to 20 degrees (F or C based on Units setting under Display Settings menu)
	Fan On Delay*	30 seconds	0 to 120 seconds * Fan coil units only
	Fan Off Delay*	30 seconds	0 to 120 seconds * Fan coil units only
	Frost Protection	Yes	Yes or No
	Reset PID Tuning*	No	Yes or No
	Auto PID Tuning Enable	Yes	Yes or No
	Dehumidification Enable*	No	Yes or No
	Aux Mode	Not Used	Not Used, Occupied NO, Occupied NC, Occupied Fan NO, Occupied Fan NC, On, Off
	<b>Inputs</b>		
	BI1 Config	Disabled	Disabled, Occupancy, Occupancy Override, Remote PIR, Dirty Filter, Service, Fan Lock, Open Door, Open Window
	BI2 Config	Disabled	Disabled, Occupancy, Occupancy Override, Remote PIR, Dirty Filter, Service, Fan Lock, Open Door, Open Window
	Supply Temp Sensor*	Nickel	Nickel, Platinum, A99B, 2.25k ohm negative temperature coefficient (NTC), 10k ohm NTC, 10k ohm NTC Type 3 * Analog and non-four pipe units
	Supply Temp Offset*	0 degrees	-5 to 5 degrees (F or C based on Units setting under Display Settings menu) * Analog Sensor
	Zone Temp Sensor	Nickel	Nickel, Platinum, A99B, 2.25k ohm NTC, 10k ohm NTC, 10k ohm NTC Type 3 * Analog Sensor
	Zone Temp Sensor Offset	0 degrees	-5 to 5 degrees (F or C based on Units setting under Display Settings menu)
	Humidity Offset	0% RH	-15% to 15% RH
	Reset Sensors	False	True or False



**Table 6: Menus and Submenus (Part 4 of 7)**

Level 1	Level 2 (LCD Screen Name)	Level 3 (Default Values)	Available Values
<b>Network Setup</b>	FC Comm Mode	BACnet/MSTP	BACnet/MSTP, N2
	BACnet Instance ID*	4	0 to 4,914.302 * BACnet/MSTP communication mode
	N2 Device Address*	1	1 to 255 * N2 communication mode
	BACnet Device Address*	4	4 to 127 * BACnet/MSTP communication mode
	MSTP Baud Rate*	Auto	Auto, 1200, 9600, 19200, 38400, 76800 * BACnet/MSTP communication mode
	BACnet Encoding Type BACnet/MSTP Communication Mode	ISO 10646 (UCS-2)	ISO 10646 (UCS-2), ANSI X3.4 (US-ASCII)
<b>Equipment Setup</b>	<b>General</b>		
	Unit Type	4-Pipe	2-Pipe, 4-Pipe, VAV
	Valve Open Voltage	10 VDC	0 to 10 VDC
	Valve Closed Voltage	0 VDC	0 to 10 VDC
	<b>Supply Fan</b>		
	Supply Fan Type*	Single Speed	Single Speed, Multi-speed, Variable Speed *Fan coil units only
	Start Voltage*	2 VDC	0 to 10 VDC *Fan coil units only, variable speed fan
	Full Speed Voltage*	10 VDC	0 to 10 VDC, proportional *Fan coil units only, variable speed fan
	Min Command*	20%	0 to 100% *Fan coil units only, variable speed fan
	Med Fan Speed On Cmd*	33%	0 to 100% *Fan coil units only, multi-speed fan
	High Fan Speed On Cmd*	66%	0 to 100% *Fan coil units only, multi-speed fan
	<b>Reheat</b>		
	Reheat Installed	False	True or False. When set to True, the Aux Output is used for Reheat Output.

**Table 6: Menus and Submenus (Part 5 of 7)**

Level 1	Level 2 (LCD Screen Name)	Level 3 (Default Values)	Available Values
<b>Equipment Setup (Cont.)</b>	Reheat Min Damper Position*	20%	0 to 100% *VAV units with reheat installed
	Reheat Fan Required*	No	Yes or No *Fan coil units with reheat installed
	Reheat Min On Time*	180 seconds	0 to 360 second * Reheat installed
	Reheat/ Min Off Time*	180 seconds	0 to 360 seconds * Reheat installed
	<b>Changeover</b>		
	Changeover Mode	Auto	Auto, Cooling, or Heating * Non 4-Pipe units
	Supply Temp Type	Analog Sensor	Analog Sensor, Heating NC, Cooling NC * Changeover Mode = Auto
	Changeover Setpoint	55°F	40 to 200°F (4 to 93°C) * Supply temp type = analog sensor
	Supply Temp Sensor	Nickel	Nickel, Platinum, A99B, 2.25k ohm NTC, 10k ohm NTC, 10k ohm NTC Type 3 * Supply temp type = analog sensor
	Supply Temp Offset	0°F	-5 to 5°F (-3 to 3°C) * Supply temp type = analog sensor

**Table 6: Menus and Submenus (Part 6 of 7)**

Level 1	Level 2 (LCD Screen Name)	Level 3 (Default Values)	Available Values
<b>System Status</b>	Occupancy Source	Local Schedule	Occupancy BI Temp Occ BI Temp Occ Occ Override Local Schedule BAS Schedule Occupancy Sensor
	Unit Status	Cooling	System Fault Airflow Fault Open Window Control Off Unreliable Temperature Dehumidification Idle Cooling Heating Cooling Unavailable Heating Unavailable Cooling Unavailable due to Changeover Cooling Unavailable due to OA Temp Cooling Unavailable due to Control Mode Heating Unavailable due to Changeover Heating Unavailable due to OA Temp Heating Unavailable due to Control Mode
	Supply Air Temperature	75°F	-50 to 250°F (-45 to 121°C)
	Changeover State		Changeover Disabled Cooling Mode Heating Mode Supply Temperature Unreliable
	Zone Temp Source	Internal Sensor	Unreliable Internal Sensor Remote Sensor Network Override Input Not Installed
<b>Control Status</b>	Cooling % Command	0%	0 to 100%
	Heating % Command	0%	0 to 100%
	Reheat % Command	0%	0 to 100%
	Cool Stage 1	Off	On or Off
	Heat Stage 1	Off	On or Off
	Reheat Stage 1	Off	On or Off
	Fan % Command	0%	0 to 100%
	Fan	On	On or Off
<b>Controller Info</b>	Model Name	TEC3620-00	—
	Software Version	1.0.0.1067	—
	Unit Name	TECxxxxx	—

**Table 6: Menus and Submenus (Part 7 of 7)**

<b>Level 1</b>	<b>Level 2 (LCD Screen Name)</b>	<b>Level 3 (Default Values)</b>	<b>Available Values</b>
<b>Commissioning</b>	Supply Air Temperature	Display Current Temperature	–
	Heat Command	0%	0 to 100%
	Cool Command	0%	0 to 100%
	Supply Fan	No	Yes or No
	Aux	No	Yes or No
<b>Update</b>	View Version	1.0.0.1067	Current Release of Software
	Load Firmware	Attempting to access USB	File List from USB drive
	Restore	Local Storage	File List from USB drive <sup>1</sup>
	Backup	Saving Backup Configuration Locally	File List from USB drive <sup>1</sup>

1. Configuration can be backed up to the USB drive and restored to like models in the effort to expedite the commissioning process.

**Table 7: TE-6300 Series Temperature Sensors (Order Separately) (Part 1 of 2)**

Sensor Type	Mounting Style	Probe Length	Product Code Number
<b>Nickel (1k ohm)</b>	Adjustable <sup>1</sup>	8 in. (203 mm)	TE-6311A-1
	Averaging	8 ft (2.4 m)	TE-6315M-1
			TE-6315V-2 <sup>1</sup>
		17 ft (5.2 m)	TE-6316M-1
			TE-6316V-2 <sup>1</sup>
	Duct	4 in. (102 mm)	TE-631GM-1
		8 in. (203 mm)	TE-6311M-1
			TE-6311P-1
		18 in. (457 mm)	TE-631JM-1
	Flange	4 in. (102 mm)	TE-631GV-2
		8 in. (203 mm)	TE-6311V-2
	Flush	N/A	TE-6310F-0
			TE-6310F-1
	Outside air	3 in. (76 mm)	TE-6313P-1
	Strap-mount	3 in. (76 mm)	TE-631S-1
	Wall <sup>2</sup>	N/A	TE-6314P-1
	Well	6 in. (152 mm)	TE-631AM-2
		8 in. (203 mm)	TE-6312M-1
<b>Platinum (1k ohm)</b>	Adjustable	8 in. (203 mm)	TE-6351-A
	Duct	4 in. (102 mm)	TE-635GM-1
		8 in. (203 mm)	TE-6351M-1
			TE-6351P-1
		18 in. (457 mm)	TE-635JM-1
	Flange	4 in. (102 mm)	TE-635GV-2
		8 in. (203 mm)	TE-6351V-2
	Flush	N/A	TE-6350F-0
			TE-6350F-1
	Strap-mount	3 in. (76 mm)	TE-635S-1
	Outside air	3 in. (76 mm)	TE-6353P-1
	Wall <sup>2</sup>	N/A	TE-6324P-1
	Well	6 in. (152 mm)	TE-635AM-2
		8 in. (203 mm)	TE-6352M-1
<b>Platinum Equivalent</b>	1k ohm averaging <sup>1</sup>	10 ft (3 m)	TE-6327P-1
		20 ft (6.1 m)	TE-6328P-1
	100 ohm averaging <sup>1</sup>	10 ft (3 m)	TE-6337P-1
		20 ft (6.1 m)	TE-6338P-1

**Table 7: TE-6300 Series Temperature Sensors (Order Separately) (Part 2 of 2)**

Sensor Type	Mounting Style	Probe Length	Product Code Number
<b>Thermistor (2.2k ohm)</b>	Adjustable	8 in. (203 mm)	TE-6341A-1
	Duct	8 in. (203 mm)	TE-6341P-1
	Flange	4 in. (102 mm)	TE-634GV-2
		8 in. (203 mm)	TE-6341V-2
	Outside air	3 in. (76 mm)	TE-6343P-1
	Wall <sup>2</sup>	N/A	TE-6344P-1
	Well	8 in. (203 mm)	TE-6342M-1
		6 in. (152 mm)	TE-634AM-2
<b>Thermistor (10k ohm) Type II</b>	Adjustable	8 in. (203 mm)	TE-6361A-1
	Duct	4 in. (102 mm)	TE-636GM-1
		8 in. (203 mm)	TE-6361M-1
			TE-6361P-1
		18 in. (457 mm)	TE-636JM-1
	Flange	4 in. (102 mm)	TE-636GV-2
		8 in. (203 mm)	TE-6361V-2
	Flush	N/A	TE-6360F-0
			TE-6360F-1
	Outside air	3 in. (76 mm)	TE-6363P-1
	Strap-mount	3 in. (76 mm)	TE-636S-1
	Well	6 in. (152 mm)	TE-636AM-2
		8 in. (203 mm)	TE-6362M-1

1. Two TE-6001-8 Element Holders come with the platinum-equivalent averaging sensors. Order separately to use with a nickel averaging sensor.
2. Order the TE-1800-9600 Mounting Hardware separately to mount the wall unit to a wallbox.

## Troubleshooting

**Table 8: Fault List (Part 1 of 2)**

<b>Faults</b>	<b>Probable Causes</b>	<b>Solutions</b>
<b>Remote Zone Temp Fail</b>	The External Zone Temperature sensor has been disconnected or has failed.	<ol style="list-style-type: none"> <li>1. Check the wiring of the sensor.</li> <li>2. If intentionally disconnected, reset sensors through the menu.</li> <li>3. If the problem persists, contact Johnson Controls product sales and support.</li> </ol>
<b>Supply Temp Fail</b>	The External Supply Temperature sensor has been disconnected or has failed.	<ol style="list-style-type: none"> <li>1. Check the wiring of the sensor.</li> <li>2. If intentionally disconnected, reset sensors through the menu.</li> <li>3. If the problem persists, contact Johnson Controls product sales and support.</li> </ol>
<b>Internal Sensor Fail</b>	An internal sensor has failed on the TEC.	Contact Johnson Controls product sales and support.
<b>Dehum Unavailable</b>	Dehumidification is unavailable because the zone humidity sensor has failed.	Replace the thermostat controller.
<b>Service</b>	Equipment connected to the BI configured for a Service alarm is triggering the alarm.	Service the equipment per the manufacturer's recommendation.
<b>Dirty Filter</b>	Equipment connected to the BI configured for a Dirty Filter alarm is triggering the alarm.	Replace the filter in the equipment per the manufacturer's instructions.
<b>Calibration Corrupt</b>	Factory calibration data is lost or is not installed.	Contact Johnson Controls product sales and support.
<b>Changeover Fail</b>	The Supply Temperature Sensor is not installed, has failed, or has been disconnected and the TEC can no longer detect changeover mode to cool or heat.	Follow the same steps as Supply Temp Fail alarm.
<b>Zone Temp Unreliable</b>	All sources of zone temperature are unreliable, including the onboard sensor.	Contact Johnson Controls product sales and support.
<b>Open Window</b>	The switch connected to the BI configured for Open Window is sensing that the window is opened, and control has shut down.	<ol style="list-style-type: none"> <li>1. Close the window to resume control.</li> <li>2. Check sensor functionality with an ohmmeter, and verify the wiring to the TEC.</li> <li>3. Contact Johnson Controls product sales and support if the fault continues to occur.</li> </ol>
<b>Fan Lock</b>	The switch connected to the BI configured for Fan Lock did not sense airflow within 10 seconds of starting the fan, and control has been shut down.	<ol style="list-style-type: none"> <li>1. Inspect equipment to ensure fan functions.</li> <li>2. Check sensor functionality with an ohmmeter, and verify wiring to the TEC.</li> <li>3. Reset fault by entering the menu, selecting Fault Status, and selecting the Fan Lock.</li> <li>4. If problems persist, contact Johnson Controls product sales and support.</li> </ol>
<b>Humidity Unreliable</b>	The zone humidity reading was reliable and has now failed.	<ol style="list-style-type: none"> <li>1. If the source of zone humidity was the onboard sensor, contact Johnson Controls product sales and support.</li> <li>2. If the source of zone humidity was a BAS, check the BAS to ensure that it is still online and providing the TEC with the humidity reading. If removal of the BAS mapping was intentional, reset sensors through the menu.</li> </ol>

**Table 8: Fault List (Part 2 of 2)**

Faults	Probable Causes	Solutions
<b>Controller Fault</b>	The controller has detected an internal fault that it cannot recover.	Contact Johnson Controls product sales and support.
	An unknown error has prevented the controller from turning on.	Contact Johnson Controls product sales and support.
<b>Touchscreen Unavailable</b>	The touchscreen components have failed to initialize.	<ol style="list-style-type: none"> <li>1. Reboot the controller.</li> <li>2. If problems persist, contact Johnson Controls product sales and support.</li> </ol>
<b>Board Mismatch</b>	The baseboard and CPU board are paired incorrectly. An error message appears on the TEC indicating the model number of the baseboard and CPU board.	Match the baseboard to its corresponding CPU board. See for information on ensuring that you have the CPU board and base board paired correctly.
<b>USB Malfunction</b>	A USB drive has malfunctioned and drawn more than the maximum allowed current.	<ol style="list-style-type: none"> <li>1. Attempt to insert and use the USB drive again.</li> <li>2. Try a new USB drive.</li> <li>3. If problems persist, contact Johnson Controls product sales and support.</li> </ol>

**Table 9: Troubleshooting Details<sup>1</sup> (Part 1 of 2)**

Symptom	Probable Causes	Solutions
The controller displays <b>Idle</b> with a <b>Unit Status of Cooling Unavailable due to Changeover</b> despite being above cooling setpoint, or with a status of <b>Heating Unavailable due to Changeover</b> despite being below the setpoint.	The 2-pipe fan coil/VAV system does not have a changeover sensor and switch connected, or the sensor/switch has failed.	<ol style="list-style-type: none"> <li>1. Check the wiring of the supply temperature sensor/switch.</li> <li>2. Verify that the changeover is set up correctly for the type of sensor attached (sensor/switch).</li> </ol>
	The changeover temperature is sensing a hot supply but the controller is requesting cooling.	<ol style="list-style-type: none"> <li>1. Verify that the supply is not in heating mode. If it is, nothing can be done from the TEC.</li> <li>2. Check the wiring of the supply temperature sensor/switch.</li> <li>3. Check the placement of the supply temperature sensor/switch.</li> <li>4. Verify that the changeover is set up correctly for the type of sensor attached (sensor/switch).</li> </ol>
	Changeover temperature is sensing a cold supply but the controller is requesting heating.	<ol style="list-style-type: none"> <li>1. Verify that the supply is not in cooling mode. If it is, nothing can be done from the TEC.</li> <li>2. Check the wiring of the supply temperature sensor/switch.</li> <li>3. Check the placement of supply temperature sensor/switch.</li> <li>4. Verify that the changeover is set up correctly for the type of sensor attached (sensor/switch).</li> </ol>
The controller displays <b>Idle</b> with a <b>Unit Status of Cooling Unavailable due to Control Mode</b> despite being above cooling setpoint, or with a status of <b>Heating Unavailable due to Control Mode</b> despite being below the setpoint.	The Control Mode is set to Cooling Mode but the controller is requesting heating.	Change the Control Mode to Auto or Heating.
	The Control Mode is set to Heating Mode but the controller is requesting cooling.	Change the Control Mode to Auto or Cooling.



**Table 9: Troubleshooting Details<sup>1</sup> (Part 2 of 2)**

Symptom	Probable Causes	Solutions
The controller provides an error when trying to upgrade firmware.	The USB drive is defective.	Try a different USB drive.
	The firmware package is corrupt.	Try re-downloading the firmware image onto the USB drive and retry the upgrade.
The controller provides an error when trying to back up settings.	The USB drive is defective.	Try a different USB drive.
The controller provides an error when trying to restore settings from a backup.	The USB drive is defective.	Try a different USB drive.
	The Restore file is corrupt.	Try restoring a different backup file.
	The Restore file is from an incompatible model TEC.	Ensure that the backup file being restored was from the same model TEC.
The controller is unable to access a USB drive.	The drive is formatted as NTFS or another unsupported format. The TEC supports FAT and FAT32 formats only.	Reformat the USB drive, or try a different USB drive with a supported format.
	The USB drive is defective.	Try a different USB drive.
The controller displays <b>Board Mismatch</b> .	The I/O board that the display board is currently attached to does not match the one that initially shipped with the display board.	Attach the display board to the correct I/O board.
	A hardware failure is causing the two boards to incorrectly identify themselves.	Contact Johnson Controls product sales and support.
The controller displays <b>Controller Fault</b> .	An internal fault was detected and the controller was unable to recover.	Contact Johnson Controls product sales and support.
The Bell icon is displayed on the TEC home page.	The fault has been detected on the TEC.	See Table 8 for TEC fault causes and resolution.
<b>Partial Restore Complete</b> is displayed when trying to restore settings from a backup file.	Not all of the items in the backup file have been restored. This error can be caused by a value being out of the minimum or maximum range in the backup file. It may also occur if there are inconsistencies in the reliability of a setting in the backup file and on the TEC device.	<ol style="list-style-type: none"> <li>1. Create a Backup file on a USB drive for the TEC that is showing the issue.</li> <li>2. Edit the backup file created in step 1 on a PC to reflect the desired settings.</li> <li>3. Verify that the modified values are within minimum and maximum range in the backup file.</li> <li>4. Restore the settings from the newly edited backup file on the TEC.</li> </ol>


1. For common MS/TP troubleshooting information, refer to the *MS/TP Communications Bus Technical Bulletin (LIT-12011034)*.

## Repair Information

If the TEC3000 Series Thermostat Controller fails to operate within its specifications, replace the unit. For a replacement thermostat controller, contact the nearest Johnson Controls representative.

## Technical Specifications

### TEC3000 Series Proportional Fan Coil and Zoning Thermostat Controllers with Dehumidification Capability

<b>Power Requirements</b>		19 to 30 VAC, 50/60 Hz, 4 VA at 24 VAC nominal, Class 2 or safety extra-low voltage (SELV)
<b>Analog Output Rating</b>		0 to 10 VDC into 2k ohm resistance (minimum)
<b>Fan Relay Output Rating</b>		19 to 30 VAC, 1.0 A maximum, 15 mA minimum, 3.0 A in-rush
<b>Auxiliary Output Rating/Triac Output</b>		19 to 30 VAC, 1.0 A maximum, 15 mA minimum, 3.0 A in-rush
<b>Binary Inputs</b>		Dry contact across terminal COM to terminals BI1, BI2, or COS
<b>Analog Inputs</b>		Nickel, platinum, A99B, 2.25k ohm NTC, 10k ohm NTC, 10k ohm NTC Type 3 across terminal COM to terminals R SEN or COS
<b>Temperature Sensor Type</b>		Local 1k ohm platinum sensor
<b>Wire Size</b>		18 AWG (1.0 mm diameter) maximum, 22 AWG (0.6 mm diameter) recommended
<b>MS/TP Network Guidelines</b>		Up to 100 devices maximum per Network Automation Engine (NAE); 4,000 ft (1,219 m) maximum cable length
<b>Temperature Range</b>	<b>Backlit Display</b>	-40.0°F/-40.0°C to 122.0°F/50.0°C in 0.5° increments
	<b>Heating Control</b>	40.0°F/4.5°C to 90.0°F/32.0°C
	<b>Cooling Control</b>	54.0°F/12.0°C to 100.0°F/38.0°C
<b>Accuracy</b>	<b>Temperature</b>	±0.9°F/±0.5°C at 70.0°F/21.0°C typical calibrated
	<b>Humidity</b>	±5% RH from 20 to 80% RH at 50 to 90°F (10 to 32°C)
<b>Minimum Deadband</b>		2°F/1°C between heating and cooling
<b>Occupancy Sensor Motion Detection (Occupancy Sensing Models)</b>		Minimum of 94 angular degrees up to a distance of 15 ft (4.6 m); based on a clear line of sight
<b>Ambient Conditions</b>	<b>Operating</b>	32 to 122°F (0 to 50°C); 95% RH maximum, noncondensing
	<b>Storage</b>	-22 to 122°F (-30 to 50°C); 95% RH maximum, noncondensing
<b>Compliance</b>  	<b>BACnet International</b>	BACnet Testing Laboratories™ (BTL) 135-2001 Listed BACnet Application Specific Controller (B-ASC)
	<b>United States</b>	UL Listed, File E27734, CCN XAPX, Under UL60730
		FCC Compliant to CFR 47, Part 15, Subpart B, Class B
	<b>Canada</b>	UL Listed, File E27734, CCN XAPX7, Under E60730
		Industry Canada, ICES-003
	<b>Europe</b>	CE Mark – Johnson Controls, Inc., declares that this product is in compliance with the essential requirements and other relevant provisions of the EMC Directive and the RoHS Directive.
<b>Shipping Weight</b>	<b>Australia and New Zealand</b>	RCM Mark, Australia/NZ Emissions Compliant
<b>Shipping Weight</b>	<b>Models without Occupancy Sensor</b>	0.75 lb (0.34 kg)
	<b>Models with Occupancy Sensor</b>	0.77 lb (0.35 kg)

The performance specifications are nominal and conform to acceptable industry standards. For application at conditions beyond these specifications, consult the local Johnson Controls office. Johnson Controls, Inc. shall not be liable for damages resulting from misapplication or misuse of its products.



**Building Efficiency**  
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