## **TC500A-N Commercial Thermostat**

## CONNECTED DEVICE FOR COMMERCIAL BUILDINGS

#### **MOUNTING INSTRUCTIONS**

E	Keep these instructions together with the device or with the equipment documentation! Only qualified personnel may perform electrical connections for 230 VAC.	F	Cette instruction est à conserver avec le contrôleur ou avec la documentation de l'installation! Le raccordement électrique pour le 230 VAC ne peut être effectué que par le personnel autorisé.	Р	Guarde estas instruções junto do regulador ou junto da documentação da instalação! A ligação eléctrica a 230 VAC só deve ser efectuada por pessoal especializado.
D	Diese Anleitung ist beim Gerät oder in der Anlagendokumentation aufzubewahren! Elektrisches Anschließen von 230 VAC ist nur durch autorisiertes Fachpersonal gestattet.	I	Queste istruzioni devono essere conservate insieme al lettore o con la documentazione dell'impianto! I collegamenti a 230VCA devono essere eseguiti da personale qualificato.	S	Denna instruktion skall förvaras tillsammans med regler eller anläggningsdokumentationen! Elektrisk anslutning med 230 VAC får endast utföras av behörig personal.
DK	Opbevar denne vejledning sammen med regler eller med anlægsdokumentationen! Elektrisk tilslutning for 230 VAC bør kun foretages af autoriserede personer.	N	Denne veiledningen skal oppbevares sammen med regler eller anleggsdokumentasjonen! Elektrisk tilkopling med 230 VAC må kun utføres av fagfolk.	FI	Tätä ohjetta tulee säilyttää laitteen läheisyydessä tai yhdessä muiden dokumenttien kanssa! Vain asianmukaiset oikeudet omaava henkilö saa suorittaa 230 VAC käyttöjännitteen liitäntätöitä.
ES	Conserve estas instrucciones con el recalar o con la documentación de la instalación. La conexión eléctrica a 230 VCA debe hacerse solamente por personal qualificado.	NL	Deze handleiding moet bij de regelaar, of met de documentatie van de installatie worden bewaard! De elektrische aansluiting voor 230 VAC mag alleen door geautoriseerd personeel worden uitgevoerd.	PL	Instrukcję obsługi należy przechowywać przy urządzeniu albo w dokumentacji technicznej. Tylko autoryzowany servis jest upoważniony do podłączenia do 230 VAT.
SC	请将此装配说明书与设备或者与设备的其他文档保存在一起! 230 V 交流电的接线操作仅允许由合格的专业人员执行	TC	請將此裝配說明書與設備或者與設備的 其他文件儲存在一起! 僅能由合格的專業人員進行230 V交流 電的接線作業。	К	본 설치 설명서를 해당 장치 또는 관련 문서와 함께 보관하시기 바랍니다. 230VAC 전원 연결은 관련 작업 전문가에 의해 수행되어야 합니다.

### **SUPPORTED DOCUMENTS**

- TC500A-N Commercial Thermostat Datasheet (31-00398M)
- TC500A-N Commercial Thermostat User guide (31-00400M)
- TC500A-N Commercial Thermostat Quick start guide (31-00401M)

#### Introduction

TC500A-N/TC500A-W Commercial Touchscreen Thermostat is designed to be wall-mounted indoors. Mount in a clean, dry location away from windows, air ducts, and other places where environmental factors may affect temperature and humidity readings. If you mount the Thermostat unit on the interior of an outside wall, thoroughly insulate so outside air behind the sensor does not affect the sensor reading.

To meet requirements of the Americans with Disabilities Act, mount no higher than 48" from the floor and with a minimum clear floor space of 30" X 48" (760 X 1220 mm).

#### When installing this product

- Read these instructions carefully. Failure to follow them could damage the product or cause a hazardous condition.
- **2.** Check the ratings given in the instructions and marked on the product to make sure the product is suitable for your application.
- Installer must be a trained, experienced service technician.
- After installation is complete, check the product operation.
- **5.** Be sure wiring complies with all applicable codes, ordinances and regulations.



### **WARNING**

Electrical Shock Hazard.

Can cause severe injury, death or property damage.

Disconnect the power supply before beginning installation to prevent electrical shock and equipment damage. More than one power supply may have to be disconnected.



## **MERCURY NOTICE**

If this control is replacing a control that contains mercury in a sealed tube, do not place your old control in the trash. Dispose of properly. Contact your local waste management authority for instructions regarding recycling and the proper disposal of an old control. If you have questions, contact Honeywell Customer Care Center.

#### Location

Do not install the Thermostat unit where it can be affected by:

- drafts or dead spots behind doors and in corners.
- hot or cold air from ducts.
- radiant heat from sun or appliances.
- concealed pipes and chimneys.
- unheated (uncooled) areas such as an outside wallbehind the thermostat.

#### **IMPORTANT**

To avoid electrical interference, which can cause erratic performances, keep wiring runs as short as possible and do not run thermostat wires adjacent to the line voltage electrical distribution systems. Use shielded cable. The cable shield must be grounded only at the controlled equipment case.

#### WHEN USED TO SENSE ROOM TEMPERATURE

Install the Thermostat about 4 ft. (1.2m) above the floor in an area with good air circulation at average temperature. (See Fig. 1). Confirm mounting height meets Americans with Disabilities Act requirements.

#### WHEN NOT USED TO SENSE ROOM TEMPERATURE

When using the remote-mounted temperature (and humidity) sensor(s) to sense ambient conditions, install the Thermostat in an area that is accessible for setting and adjusting the temperature and settings.

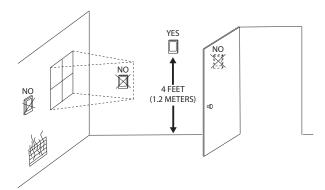


Fig. 1. Typical mounting location of thermostat

#### WEEE



## WEEE (Waste of Electrical and Electronic Equipment)

- At the end of the product life, dispose of the packaging and product in an appropriate recycling center.
- Do not dispose of the device with the usual domestic refuse.
- Do not burn the device.

This symbol on our product shows a crossed-out "wheeliebin" as required by law regarding the Waste of Electrical and Electronic Equipment (WEEE) disposal. This indicates your responsibility to contribute in saving the environment by proper disposal of this Waste i.e. Do not dispose of this product with your other wastes. To know the right disposal mechanism please check the applicable law.

#### **Regulation (EC) No 1907/2006**

According to Article 33 of Reach Regulation be informed that the substances listed below may be contained in these products above the threshold level of 0.1% by weight of the listed article.

Product/Part Code	Substance Name	CAS Number
Only TC500A-W /	Lead	7439-92-1
thermostat mainboard PCBA, thermostat wall plate board PCBA	Lead oxide	1317-36-8

# Power supply guidelines and requirements

Thermostat uses 24VAC power from a UL Listed Class-2 24VAC transformer (not provided in the kit). It also uses a half-wave rectifier to convert the AC power supply to onboard power. This enables multiple devices with half-wave power supplies to be powered from a single, grounded transformer.



### **WARNING**

Half wave devices and full wave devices must not use the same AC transformer.

You must maintain wiring polarity. Failure to do so can result in equipment damage. If the HVAC equipment has an internal circuit board that is powered by the same transformer that will power the Thermostat, verify that it is NOT full wave.

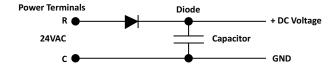


Fig. 2. Power terminals

## Power supply wire sizing

Long power supply wiring runs require selecting the wire gauge appropriately. If the wire gauge is inadequate the increased resistance and associated voltage drop may result in insufficient voltage supply to the Thermostat. The recommended wire gauge guidelines are as follows.

Min. Load = 4VA (all BOs OFF, No Sylk sensor).

If 18-20AWG wire is used for R, C, RC terminal,

Max. Load = 4A, 96VA (all BOs ON).

If 22AWG wire is used for R, C, RC terminal

Max. Load = 3A, 72VA (all BOs ON).

If R-Rc power jumper is not removed, then G, W1, W2, W3, Y1, Y2, Y3 are powered from the Thermostat's transformer. Minimum load includes Thermostat and analog outputs at full load (Max. 10V voltage output with 2Kohms load).

Every relay output is N.O. (Normally Open) contacts with a maximum switch rating of 24VAC @1A (24VA). The allowed maximum load is 96VA, which assumes all 8 relay output loads are powered from the controller transformer. Actual power requirements depend on connected loads.

#### **IMPORTANT**

Transformer sizing should never exceed the maximum UL Class 2 rating.

#### The 24VAC secondary leads are not interchangeable.

Once a lead connects to the GND terminal, it is the grounded lead. Observe and maintain polarity for subsequent connections. The GND terminal provides a reference ground for the circuit board and communications wiring. Use 18 AWG cable for best results.



## **WARNING**

Ensure that all Thermostat power, communications, and I/O cabling are connected to C or COM according to these instructions. Failure to follow these instructions may result in Thermostat operational and communication failures or equipment damage.

# Detaching the wallplate and the display unit

The thermostat unit is assembly of a wallplate unit and a display unit. It must be disassembled before starting the mounting procedure.

- At bottom of the thermostat unit, loosen the Security screw using a screwdriver by turning it counterclockwise direction.
- 2. Hold the wallplate and pull the paper tail.

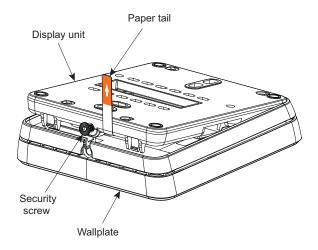
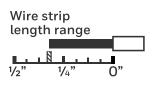


Fig. 3. Detaching the display unit

### Mounting wallplate on the dry wall

The thermostat wallplate can be mounted vertically on the wall. It supports 18-22 AWG (0.5-0.75mm2) wires.

 Before mounting the wallplate, make sure that the wire ends (not cables) are stripped for the length marked on the wallplate.



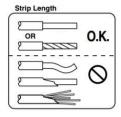


Fig. 4. Wire strip length

**2.** Position and level the wallplate along the wall and mark the drilling location using a pencil.

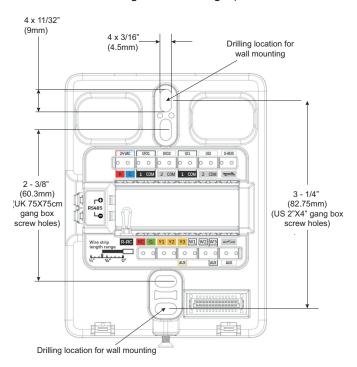


Fig. 5. Wallplate drilling locations

- **3.** Remove the wallplate and drill two pilot holes on the wall, on the marks. For drywall, drill 3/16-in. holes. For firmer material such as plaster, drill 7/32-in. holes.
- **4.** Gently tap anchors (provided in kit) into the pilot holes until flush with the wall.
- **5.** Pull the wires through the wiring opening of the wall-plate and position the wallplate over the mounting holes.
- **6.** Insert the screws into the holes and tighten (screw torque 0.1Nm).

## Mounting the wallplate on the gang box (optional)

The thermostat wallplate can be mounted vertically on a US 2"\*4" or UK 75\*75mm gang box which is already installed onto the wall and wired.

- 1. Before mounting the wallplate, make sure that the wire ends (not cables) are stripped for the length marked on the wallplate.
- 2. Pull the wires through the wiring opening of the wallplate, and position the wallplate along the gang box to align the mounting holes. For gang box screw holes, refer to Fig. 5.
- 3. Insert the screws into the holes and tighten.

## **Terminal identification**

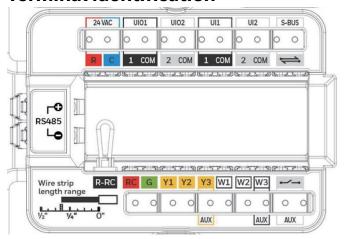


Fig. 6. Thermostat terminal assignments



**DO not apply line voltage to source pins.** You can remove the jumper only if you have R and RC wires.

**Table 1. Terminal identification** 

Terminal	Label	Connection	
	R	24VAC power from heating Class 2 transformer	
24VAC	С	24VAC common (Neutral). For 2 transformer systems, use common wire from cooling transformer	
UIO1	1	Universal input/output	
0101	СОМ	Common	
UIO2	2	Universal input/output	
0102	СОМ	Common	
UI1	1	Universal input	
OII	СОМ	Common	
UI2	2	Universal input	
012	СОМ	Common	
Sylk	1	Sylk bus, master, power output	
Sylk	1	Sylk bus, master, power output	
RS485	+	BACnet Communications	
113403		BACnet Communications	
	R-RC	Jumper between R and RC for single transformer system, remove the jumper in two transformer system.	

Table 1. Terminal identification (Continued)

Terminal	Label	Connection	
	RC	24VAC power from cooling Class 2 transformer	
	G	Fan	
	Y1	Relay output, Compressor contactor (stage1)	
24VAC	Y2	Relay output, Compressor contactor (stage2)	
Z4VAC	Y3	Relay output, Compressor contactor (stage3)/Configurable Output	
	W1	Relay output, Heat (stage1)	
	W2	Relay output, Heat (stage2)	
	W3	Relay output, Heat (stage3)/Configurable Output	
Aux	1	Relay dry contact, Aux-1	
Aux	1	Relay dry contact, Aux-2	

31-00399M-01 | Rev.10-20

5

### Wiring the wallplate

#### **IMPORTANT**

All wiring must comply with local electrical codes and ordinances.

NOTE: Supports 18-22 AWG (0.5-0.75mm<sup>2</sup>). Solid wire is recommended.

Follow equipment manufacturer wiring instructions when available. A letter code is located near each terminal for identification.



## **CAUTION**Power must not be connected while wiring.

Wiring a unit that is powered may result in electrical shock and/or equipment damage.

- 1. Connect wires to the terminals. See Fig. 6 for terminal assignments and Table 1 for terminal descriptions.
- 2. Insert the solid wire into the terminal hole directly.
- (optional) To insert stranded wire end into the wiring terminal, push the Release tool into the Tool hole and insert the wires.

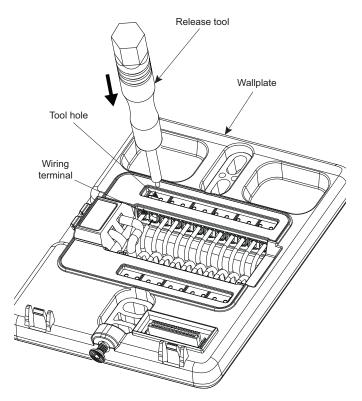


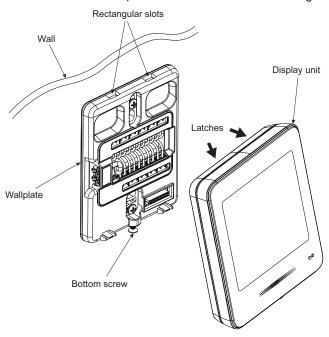
Fig. 7. Wire release

- Push excess wire back into the hole.
- Check for loose or frayed wire that may cause a short.

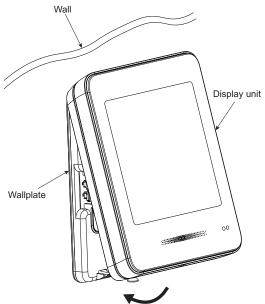
#### Mounting the display unit

After all wiring activities have been performed, install the display unit onto the wallplate.

1. Hold the display unit in a tilted position so that the latches of the unit are set to fit onto the rectangular slots of the wall plate as shown in the below image.

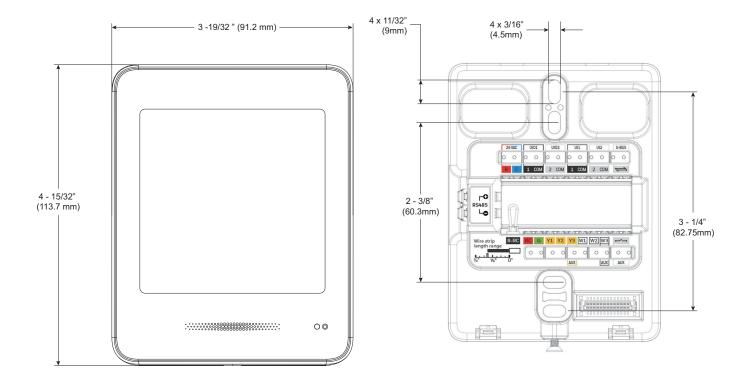


2. Insert the latches onto the wallplate rectangular slots and rotate display unit and push it onto wallplate.



3. Gently tighten the Security screw using a screwdriver by turning it in clockwise direction (screw torque 0.1Nm).

## **DIMENSIONS**



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